

2010 Adult Education Effectiveness Eval. Summary

Count and Percent

	Count	Percent
1. Over the past six months, have you contacted the Adult Education Unit for any service, assistance or information?		
Yes	5	13.51 %
No (Skip to Question 6)	32	86.49 %
Total Responses	37	100 %

2. Which of the following do you belong?

(Not Answered)	28	75.68 %
Faculty	5	13.51 %
Staff	4	10.81 %
Total Responses	37	100 %

3. About how long did it take the Adult Education Unit to respond to your request?

(Not Answered)	32	86.49 %
Immediately	3	8.11 %
In one hour or less	1	2.70 %
Two to four hours	1	2.70 %
Total Responses	37	100 %

4. Did the time required to complete your request meet your needs?

(Not Answered)	31	83.78 %
My request was completed faster than I required.	2	5.41 %
I really had no specific time requirements.	4	10.81 %
Total Responses	37	100 %

5. How satisfied were you with the service you received?

(Not Answered)	30	81.08 %
Very satisfied	4	10.81 %
Satisfied	2	5.41 %
Neither satisfied nor dissatisfied	1	2.70 %
Total Responses	37	100 %

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6a. How often do you use Instructional services in the area of adult basic education?

Use Frequently	3	8.11 %
Use Occasionally	3	8.11 %
Never Use	31	83.78 %

Total Responses	37	100 %
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6b. How often do you use Instructional services in the area of English as a Second Language?

(Not Answered)	1	2.70 %
Use Frequently	1	2.70 %
Use Often	1	2.70 %
Use Occasionally	5	13.51 %
Never Use	29	78.38 %

Total Responses	37	100 %
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6c. How often do you use Instructional services in the area of preparation to take the Official GED Test?

Use Frequently	2	5.41 %
Use Occasionally	4	10.81 %
Never Use	31	83.78 %

Total Responses	37	100 %
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6d. How often do you use Official GED Testing?

Use Frequently	3	8.11 %
Use Occasionally	3	8.11 %
Never Use	31	83.78 %

Total Responses	37	100 %
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6e. How often do you use GED Test history/transcript request?

Use Frequently	3	8.11 %
Use Often	1	2.70 %
Use Occasionally	2	5.41 %
Never Use	31	83.78 %

Total Responses	37	100 %
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7a. How useful or beneficial have Instructional services in the area of adult basic education been to you?

(Not Answered)	8	21.62 %
Always Useful	4	10.81 %
Often Useful	2	5.41 %
Occasionally Useful	3	8.11 %
Never Useful	20	54.05 %
Total Responses	37	100 %

7b. How useful or beneficial have Instructional services in the area of English as a Second Language been to you?

(Not Answered)	9	24.32 %
Always Useful	4	10.81 %
Often Useful	2	5.41 %
Occasionally Useful	1	2.70 %
Never Useful	21	56.76 %
Total Responses	37	100 %

7c. How useful or beneficial have Instructional services in the area of preparation to take the Official GED Test been to you?

(Not Answered)	9	24.32 %
Always Useful	5	13.51 %
Often Useful	1	2.70 %
Occasionally Useful	1	2.70 %
Never Useful	21	56.76 %
Total Responses	37	100 %

7d. How useful or beneficial has Official GED Testing been to you?

(Not Answered)	10	27.03 %
Always Useful	5	13.51 %
Often Useful	1	2.70 %
Occasionally Useful	1	2.70 %
Never Useful	20	54.05 %
Total Responses	37	100 %

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7e. How useful or beneficial has a GED Test history/transcript request been to you?		
(Not Answered)	10	27.03 %
Always Useful	5	13.51 %
Occasionally Useful	2	5.41 %
Never Useful	20	54.05 %
Total Responses	37	100 %

8a. How would you rate your level of satisfaction with the Instructional services in the area of adult basic education?		
(Not Answered)	3	8.11 %
Very Satisfied	5	13.51 %
Satisfied	2	5.41 %
Didn't Use	27	72.97 %
Total Responses	37	100 %

8b. How would you rate your level of satisfaction with the Instructional services in the area of English as a Second Language?		
(Not Answered)	4	10.81 %
Very Satisfied	4	10.81 %
Satisfied	2	5.41 %
Didn't Use	27	72.97 %
Total Responses	37	100 %

8c. How would you rate your level of satisfaction with the Instructional services in the area of preparation to take the Official GED Test?		
(Not Answered)	3	8.11 %
Very Satisfied	7	18.92 %
Didn't Use	27	72.97 %
Total Responses	37	100 %

8d. How would you rate your level of satisfaction with Official GED Testing?		
(Not Answered)	3	8.11 %
Very Satisfied	6	16.22 %
Satisfied	1	2.70 %
Didn't Use	27	72.97 %
Total Responses	37	100 %

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8e. How would you rate your level of satisfaction with the GED Test history/transcript request?		
(Not Answered)	3	8.11 %
Very Satisfied	6	16.22 %
Satisfied	1	2.70 %
Didn't Use	27	72.97 %
Total Responses	37	100 %