

# The InfoDigest

No. 25 Fall 2001

## 2000-2001 GRADUATING STUDENT SURVEY RESULTS SUMMARY REPORT

#### Highlights

- 185 or 63% of graduates responded to survey. The total number of degrees and certificates conferred in 2000-2001 was 295.
- 71% of responding graduates were female. 61% of respondents enrolled full-time while attending Dalton State College.
- 86% of students worked while attending Dalton State College; 30% worked 36 or more hours per week.
- 77% reported that their objective for attending Dalton State College was fully accomplished.
- A slight majority (35%) completed their degree or certificate program in three years.
- 61% said their immediate plans after graduation was to obtain further education.
- 33% indicated that they were "extremely well" prepared for continuing their education.
- 44% of respondents who entered the labor force said that their new job was related to their program of study.
- 50% rated the quality of education they received at Dalton State College as "Excellent."
- 84% of respondents indicated they would recommend Dalton State College to someone who wanted to major in their program.
- 54% said if they could start college over, they would "definitely" choose to attend Dalton State College.
- Overall, 55% rated their level of satisfaction with the education they received at Dalton State College as "Very Satisfied."

Note: Percentages may not add up to 100 because of rounding.

### 1. Degree/Certificate:

Associate of Arts (Transfer Degree)	15	8%
Associate of Science (Transfer Degree)	42	23%
Associate of Applied Science – Business	18	10%
Associate of Applied Science – Technology	15	8%
Associate of Applied Science – Health	12	6%
Associate of Science Nursing	39	21%
Technical Certificate – One Year	32	17%
Technical Certificate – Less Than One Year	2	1%
Bachelor of Science – Industrial Operations Management	1	1%
Bachelor of Science – Management Information Systems	5	3%
Bachelor of Applied Science – Technology Management	3	2%
No reply	1	1%

#### 2. Student Major

AAS of Radiologic Technology	2	1%
Automotive Technology	2	1%
Biological Science	1	1%
Biology	1	1%
Business Administration	14	8%
Business Education	2	1%
Business Technology	1	1%
Certificate Management	1	1%
Computer Networking	2	1%
Computer Networking Technology	2	1%
Computer Operations	4	2%
Computer Science	2	1%
Computer Service Technician	2	1%
Computers, Business	1	1%
Criminal Justice	2	1%
Drafting & Design	1	1%

### 2. Student Major

Education	6	3%
Education - Early Childhood	9	5%
Education - Elementary	3	2%
Education - Middle Grades/Secondary	5	3%
Electronic Technology	2	1%
English	2	1%
Environmental Horticulture	2	1%
Foreign Language	1	1%
General Business	3	2%
General Studies	5	3%
History	1	1%
Horticulture	1	1%
Industrial Electrical Technology	4	2%
Industrial Operations Management	1	1%
LPN	2	1%
Management	3	2%
Management Information Systems	8	4%
Manufacturing Technology	1	1%
Marketing	2	1%
Medical Laboratory Technology	4	2%
Medical Office Administration	2	1%
Medical Office Assistant	3	2%
Medical Transcription	1	1%
Microcomputer Applications	1	1%
Nuclear Medicine Technology	1	1%
Nursing (Associate of Science)	8	4%
Office Career Technologies	2	2%
Office Technology	3	2%
Paramedic Technology	7	4%
Paramedic/EMS Management	1	1%
Physics/Pre Engineering	2	1%
Psychology	5	3%
Radiologic Technology	7	4%

### 2. Student Major

RN (Nursing – 2 year)	29	16%
Social Work	1	1%
Technology Management	2	1%
Technology, General Studies	1	1%
Not Indicated	5	3%

#### 3. Division/Department:

Business & Technology	52	28%
Health & Physical Education	5	3%
Humanities	17	9%
Natural Sciences & Math	7	4%
Nursing (RN)	38	21%
Social Science	15	8%
Technical Education	38	21%
No reply	13	7%

#### 4. Gender:

Female	131	71%
Male	54	29%

#### 5. Ethnicity:

Asian or Pacific Islander	4	2%
Black (Non-Hispanic Origin)	3	2%
Hispanic	2	1%
Native American	1	1%
Multicultural	3	2%
White (Non-Hispanic Origin)	163	88%
No reply	9	5%

#### 6. Age:

19 or under	1	1%
20	8	4%
21	31	17%
22	24	12%
23	14	8%
24	5	3%
25	9	5%
26-29	27	15%
30-39	38	21%
40-61	22	12%
No reply	7	4%

#### 7. While a student at Dalton State College, I was mainly enrolled:

Full-time	112	61%
Part-time	66	36%
No reply	7	4%

#### 8. The classes I attended most frequently were:

Day	99	54%
Evening	29	16%
Day/Evening Combination	48	26%
No reply	9	5%

#### 9. Did you participate in any of the following activities while at Dalton State College?

Campus employment	31	17%
Off-campus employment	48	26%
Other	6	3%
No reply	100	54%

#### 10. How many hours a week did you typically work while taking classes?

1-10 hours per week	7	4%
11-15 hours per week	23	12%
16-25 hours per week	47	25%
26-35 hours per week	27	15%
36 or over per week	56	30%
I was not employed	14	8%
No reply	11	6%

#### 11. How many hours a week did you typically spend preparing for class?

1-5 hours per week	47	25%
6-10 hours per week	59	32%
11-15 hours per week	41	22%
16-20 hours per week	19	10%
20 or more per week	3	2%
No reply	16	9%

#### 12. How many hours a week did you typically study outside the classroom?

1-5 hours per week	55	30%
6-10 hours per week	74	40%
11-15 hours per week	37	20%
16-20 hours per week	13	7%
20 or over per week	4	2%
No reply	2	1%

#### 13. How many times did you change your major at Dalton State College?

Never	82	44%
Once	69	37%
Twice	21	11%
Three or more times	12	7%
No reply	1	1%

#### 14. How involved were you in campus programs, activities, and organizations?

Heavily	9	5%
Moderately	14	8%
Slightly	54	29%
Not at all	108	58%

#### 15. How often did you meet with faculty members outside of class?

Never	40	22%
Rarely	100	54%
Occasionally	36	20%
Often	9	5%

## 16. How often did you participate in community service or a community-based project as part of a regular course or your program?

Never	95	51%
Occasionally	64	35%
Often	9	5%
Very Often	1	1%
No Reply	16	9%

## 17. How often did you have serious conversation with students with religious beliefs, political opinions, or personal values very different from yours?

Never	46	25%
Occasionally	92	50%
Often	25	14%
Very Often	5	3%
No Reply	17	9%

## 18. How often did you have serious conversation with students of a different race or ethnicity than your own?

Never	30	16%
Occasionally	82	44%
Often	42	23%
Very Often	8	4%
No Reply	23	12%

#### 19. What was your primary objective for attending Dalton State College?

Obtain Associate Degree or Certificate	116	65%
Obtain a bachelor's (4-year) degree	18	10%
Enhance my job skills in my present field of work or study	5	3%
Enhance my job skills for a new line of work	14	8%
Take courses to transfer to another college	16	9%
Take courses for personal interest	1	1%
Take certification courses in my field	1	1%
To finish a degree started elsewhere	4	2%
Other	4	2%
No Reply	6	3%

#### 20. To what extent do you feel you accomplished your objective?

Fully accomplished	143	77%
Partially accomplished	36	20%
No Reply	6	3%

#### 21. How long did it take you to complete your degree or certificate program at Dalton State College?

Less than 1 year	1	1%
1 year	14	8%
2 years	49	27%
3 years	65	35%
4 years	29	16%
5 years	13	7%
7 or more years	9	5%
No Reply	5	3%

#### **Section II Career and Educational Plans After Graduation**

#### 22. What are your immediate plans after graduation?

Obtain further education	112	61%
Obtain full-time employment	58	31%
Other	10	5%
No Reply	5	3%

#### 23. If your plans are to continue your education, do you plan to eventually...

Transfer to a four-year college?	68	37%
Transfer to one of DSC's four-year degree programs?	27	15%
Obtain another associate degree?	6	3%
Obtain another bachelor's degree?	3	2%
Take certification courses in my field through college?	1	1%
Take certification courses in my field through non-college?	2	1%
Take more college courses?	13	7%
Take some professional development courses?	2	1%
Attend graduate school	2	1%
No Reply	61	33%

#### 24. How well did Dalton State College prepare you for continuing your education?

Extremely well	61	33%
More than adequately	44	24%
Sufficiently	28	15%
Less than sufficiently	1	1%
No Reply	51	28%

#### 25. What is the highest degree or certificate that you eventually plan to obtain?

Associate degree	10	5%
Bachelor's degree	49	27%
Master's degree	35	19%
Doctoral degree	19	10%
Professional degree (such as law, medicine, dentistry)	6	3%
Technic al program certificate or diploma	2	1%
No plans, undecided	15	8%
No Reply	49	27%

#### 26. What is your current employment status?

Unemployed, not seeking or planning to work	13	7%
Unemployed, seeking employment	27	15%
Working part-time at the job I had before I graduated	44	24%
Working full-time at the job I had before I graduated	64	35%
Work part-time at a new job I recently obtained	11	6%
Work full-time at a new job I recently obtained	21	11%
Enlisted in the military	1	1%
No Reply	4	2%

#### 27. If you are working, what is your job title?

Accountants Receiving/Collections	1	1%
AR Clerk	1	1%
Assistant Manager	3	2%
Associate	1	1%
BCBST	1	1%
Buggy Pusher	1	1%
Burn In	1	1%
Cashier/Customer Service	1	1%
Certified Pharmacy Tech	1	1%
Childcare Worker/Office Assistant	1	1%
Clerk/Supervisor	1	1%
Computer Lab Assistant	5	3%
Computer Service Supervisor	1	1%
Creeler	1	1%
Crew Leader	1	1%
Customer Service Rep	3	2%
Day Care Worker	1	1%
Dental Assistant	1	1%
Deputy Clerk	1	1%
Early Head Start	1	1%
Employment Coordinator	1	1%
EMT/Paramedic	6	3%
Graphic Designer	1	1%
Hair Stylist	1	1%
Help Desk Specialist	1	1%
Inventory Analyst	1	1%
IS Hardware Technician	1	1%
Loan Originator	1	1%
LPN	2	1%
Mechanic	1	1%
Machine Operator	1	1%
Management Trainee	1	1%
Material Handler	1	1%

### 27. If you are working, what is your job title?

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Medical Lab Technician	3	2%
Medical Office Assistant	2	1%
Metering Operator	1	1%
MRI Tech	2	1%
Nurse Tech	9	5%
Office Manager	2	1%
Office Worker	1	1%
Owner of Plant Nursery	1	1%
Plant Manager	1	1%
Pre- Apprentice Electrician	1	1%
Prep Tech	1	1%
Production Clerk	1	1%
Program Assistant	1	1%
Program/Analyst 4GL	1	1%
Public Health Lab Technician	1	1%
Radiologic Technologist	4	2%
Receiving Clerk	1	1%
Receptionist	1	1%
RN	2	1%
Sales Associate/Consultant	5	3%
Secretary	3	2%
Senior Teller	1	2%
Server	1	1%
Shift Leader	1	1%
Shipping & Receiving Clerk	1	1%
Shipping Supervisor	1	1%
Staff Writer	1	1%
Student Radiologic Technologist	2	1%
Student Worker DSC	1	1%
Substitute Teacher	1	1%
Supervisor/International Liaison	1	1%
Systems Manager	1	1%
Teller	1	1%

#### 27. If you are working, what is your job title?

Textile Worker	1	1%
Travel Agent	1	1%
Tufting	1	1%
Vice President	2	1%
Waitstaff	1	1%
Washer	1	1%
Whitfield EMS	1	1%
No Reply	73	40%

## 28. To improve the curriculum and programs at Dalton State College, we would like to contact your employer for input. May we contact your employer?

Yes	94	51%
No	55	30%
No Reply	36	20%

#### 29. What will you earn during your first year?

\$15,000 or less	25	14%
\$15,001 – 20,000	16	9%
\$20,001 - 25,000	25	14%
\$25,001 – 30,000	36	20%
\$30,001 – 40,000	27	15%
\$40,001 - 60,000	11	6%
Over \$60,000	2	1%
No Reply	43	23%

#### 30. To what extent is your new job related to your program/major at Dalton State College?

Directly related	82	44%
Somewhat related	25	14%
Not related	30	16%
Does not apply	15	8%
No Reply	33	18%

#### 31. How important do you feel your degree or certificate was in obtaining your position?

Very important	80	43%
Somewhat important	23	12%
Not important	47	25%
No Reply	35	19%

#### 32. In your opinion, how difficult was it to obtain a job in your area of study or major?

Very difficult	7	4%
Difficult	23	12%
Average	57	31%
Easy	53	29%
No Reply	45	24%

As a result of my education at Dalton State College I learned to...

#### 33. Determine the form of communication appropriate to a particular audience and purpose.

Strongly Disagree	3	2%
Disagree	6	3%
Agree	123	67%
Strongly Agree	47	25%
No Reply	6	3%

## 34. To gather data for research purposes from various sources, including the computer and the Internet.

Strongly Disagree	2	1%
Disagree	8	4%
Agree	106	57%
Strongly Agree	66	36%
No Reply	3	2%

## 35. Organize ideas in a logical way (i.e., to distinguish between observations, inferences and relationships.

Strongly Disagree	2	1%
Disagree	6	3%
Agree	117	63%
Strongly Agree	55	30%
No Reply	5	3%

#### 36. Write well.

Strongly Disagree	3	2%
Disagree	17	9%
Agree	100	54%
Strongly Agree	60	32%
No Reply	5	3%

As a result of my education at Dalton State College I learned to...

#### 37. Speak well and give oral presentations.

Strongly Disagree	3	2%
Disagree	9	5%
Agree	107	58%
Strongly Agree	61	33%
No Reply	5	3%

#### 38. Apply my knowledge of science to solve problems.

Strongly Disagree	4	2%
Disagree	18	10%
Agree	106	57%
Strongly Agree	49	27%
No Reply	8	4%

#### 39. Explain the basic principles, which govern natural sciences and scientific experiments.

Strongly Disagree	2	1%
Disagree	29	16%
Agree	115	62%
Strongly Agree	31	17%
No Reply	8	4%

#### 40. Conduct scientific research and experiments

Strongly Disagree	5	3%
Disagree	32	17%
Agree	109	59%
Strongly Agree	31	17%
No Reply	8	4%

As a result of my education at Dalton State College I learned to...

#### 41. Think critically

Strongly Disagree	2	1%
Disagree	5	3%
Agree	112	61%
Strongly Agree	63	34%
No Reply	3	2%

#### 42. Understand and communicate data presented graphically

Strongly Disagree	1	1%
Disagree	12	7%
Agree	113	61%
Strongly Agree	53	29%
No Reply	6	3%

#### 43. Analyze and interpret statistical data

Strongly Disagree	4	2%
Disagree	25	14%
Agree	113	61%
Strongly Agree	38	21%
No Reply	5	3%

#### 44. Perform basic mathematical operations

Strongly Disagree	4	2%
Disagree	9	5%
Agree	104	57%
Strongly Agree	62	33%
No Reply	6	3%

As a result of my education at Dalton State College I learned to...

## 45. Use and become familiar with computers and other forms of electronic media, such as the Internet

Strongly Disagree	4	2%
Disagree	16	9%
Agree	94	51%
Strongly Agree	68	37%
No Reply	3	2%

#### 46. Describe and understand the major forces and events that shaped history and society

Strongly Disagree	1	1%
Disagree	20	11%
Agree	118	64%
Strongly Agree	40	22%
No Reply	6	3%

## 47. Appreciate and analyze perspectives and values of diverse cultural groups and their historical experiences in the United States

Strongly Disagree	3	2%
Disagree	23	12%
Agree	108	58%
Strongly Agree	44	24%
No Reply	7	4%

#### 48. Analyze issues from different perspectives and to be open to other viewpoints than my own.

Strongly Disagree	2	1%
Disagree	10	5%
Agree	110	60%
Strongly Agree	57	31%
No Reply	6	3%

As a result of my education at Dalton State College I learned to...

#### 49. Analyze behavior of individuals as well as social groups and institutions

Strongly Disagree	2	1%
Disagree	9	5%
Agree	115	62%
Strongly Agree	52	28%
No Reply	7	4%

## 50. Use scientific knowledge and practical experience to assess personal well-being and to maintain wellness

Strongly Disagree	2	1%
Disagree	16	9%
Agree	114	62%
Strongly Agree	46	25%
No Reply	7	4%

#### 51. Demonstrate knowledge and skills to become active in my community and society

Strongly Disagree	3	2%
Disagree	15	8%
Agree	122	66%
Strongly Agree	38	21%
No Reply	7	4%

#### 52. Make informed judgments in interpreting and appreciating works of art, including literature

Strongly Disagree	3	2%
Disagree	18	10%
Agree	114	62%
Strongly Agree	42	23%
No Reply	8	4%

How would you rate the quality of each of the following aspects of the College?

#### 53. Quality of instruction by faculty

Poor	2	1%
Fair	20	11%
Good	87	47%
Excellent	71	38%
No Reply	5	3%

#### 54. Academic advising

Does not apply	1	1%
Poor	11	6%
Fair	36	20%
Good	72	39%
Excellent	58	31%
No Reply	7	4%

#### 55. Clarity of program requirements

Poor	9	5%
Fair	37	20%
Good	66	36%
Excellent	67	36%
No Reply	6	3%

#### 56. Availability of faculty advisor

Does not apply	1	1%
Poor	9	5%
Fair	27	15%
Good	66	36%
Excellent	77	41%
No Reply	5	3%

How would you rate the quality of each of the following aspects of the College?

#### 57. Career advising

Does not apply	9	5%
Poor	18	10%
Fair	38	21%
Good	59	32%
Excellent	55	30%
No Reply	6	3%

#### 58. Quality of instructions in laboratories

Does not apply	10	5%
Poor	4	2%
Fair	37	20%
Good	76	41%
Excellent	53	29%
No Reply	5	3%

#### 59. Accessibility of faculty

Does not apply	1	1%
Poor	3	2%
Fair	27	15%
Good	86	47%
Excellent	63	34%
No reply	5	3%

#### 60. Availability of needed courses.

Poor	22	12%
Fair	50	27%
Good	61	33%
Excellent	47	25%
No reply	5	3%

How would you rate the quality of each of the following aspects of the College?

#### 61. Quality of non-instructional services (such as computer services, library, etc.)

Does not apply	3	2%
Poor	2	1%
Fair	27	15%
Good	68	37%
Excellent	79	43%
No reply	6	3%

#### 62. Testing/grading system

Poor	2	1%
Fair	26	14%
Good	99	54%
Excellent	53	29%
No reply	5	3%

#### 63. Class size

Poor	2	1%
Fair	15	8%
Good	86	47%
Excellent	77	42%
No reply	5	3%

#### 64. Classroom and teaching facilities

Fair	10	5%
Good	96	52%
Excellent	74	40%
No reply	5	3%

To what extent do you agree or disagree with the following statements about your major program?

#### 65. Faculty were genuinely interested in the progress of students in the program.

Strongly Disagree	2	1%
Disagree	9	5%
Agree	98	53%
Strongly Agree	75	41%
No Reply	1	1%

#### 66. The program was academically demanding.

Strongly Disagree	1	1%
Disagree	12	7%
Agree	86	47%
Strongly Agree	85	46%
No Reply	1	1%

## 67. The division or department was characterized by mutual respect between students and professors.

Strongly Disagree	1	1%
Disagree	7	4%
Agree	108	58%
Strongly Agree	65	35%
No Reply	4	2%

#### 68. Faculty was knowledgeable and well prepared for their courses.

Strongly disagree	1	1%
Disagree	7	4%
Agree	97	52%
Strongly agree	78	42%
No reply	2	1%

To what extent do you agree or disagree with the following statements about your major program?

#### 69. The courses that I needed or required were available.

Strongly disagree	2	1%
Disagree	23	12%
Agree	99	54%
Strongly agree	59	32%
No reply	2	1%

#### 70. The academic ability of other students in my program was high.

Strongly disagree	1	1%
Disagree	15	8%
Agree	111	60%
Strongly agree	54	29%
No reply	4	2%

#### 71. Registration Procedures were efficient.

Strongly disagree	7	4%
Disagree	17	9%
Agree	110	60%
Strongly agree	50	27%
No reply	1	1%

#### 72. There were sufficient opportunities to interact with faculty.

Strongly disagree	3	2%
Disagree	7	4%
Agree	107	58%
Strongly agree	67	36%
No reply	1	1%

To what extent do you agree or disagree with the following statements about your major program?

#### 73. Grading practices were fair and appropriate.

Strongly disagree	3	2%
Disagree	4	2%
Agree	113	61%
Strongly agree	63	34%
No reply	2	1%

#### 74. I received helpful feedback from faculty on my academic progress.

Strongly disagree	4	2%
Disagree	15	8%
Agree	108	58%
Strongly agree	56	30%
No reply	2	1%

#### 75. I was satisfied with the instruction I received.

Strongly disagree	1	1%
Disagree	7	4%
Agree	110	60%
Strongly agree	65	35%
No reply	2	1%

#### 76. Instructional equipment was up-to-date and available.

Strongly disagree	2	1%
Disagree	9	5%
Agree	108	58%
Strongly agree	65	35%
No reply	1	1%

To what extent do you agree or disagree with the following statements about your major program?

#### 77. Classroom facilities were adequate and comfortable.

Strongly disagree	2	1%
Disagree	5	3%
Agree	107	58%
Strongly agree	70	38%
No reply	1	1%

#### 78. If I were starting over, I would take my major in this department or division again.

Strongly disagree	7	4%
Disagree	9	5%
Agree	88	48%
Strongly agree	78	42%
No reply	3	2%

## 79. The atmosphere at Dalton State College and in my department or division encourages intellectual development.

Strongly disagree	2	1%
Disagree	10	5%
Agree	107	58%
Strongly agree	64	35%
No reply	2	1%

#### 80. Dalton State College has an image as a strong academic institution.

Strongly disagree	2	1%
Disagree	11	6%
Agree	96	52%
Strongly agree	74	40%
No reply	2	1%

To what extent do you agree or disagree with the following statements about your major program?

## 81. The college administration is committed to providing the best education possible for all students.

Strongly disagree	5	3%
Disagree	8	4%
Agree	102	55%
Strongly agree	67	36%
No reply	3	2%

To what extent do you agree or disagree with the following statements about your major advisor? My advisor...

#### 82. Knew my name and showed and interest personally.

Does not apply	3	2%
Strongly disagree	3	2%
Disagree	10	5%
Agree	80	43%
Strongly agree	88	48%
No reply	1	1%

#### 83. Was available during pre-registration and registration to advise me.

Does not apply	4	2%
Strongly disagree	2	1%
Disagree	6	3%
Agree	85	46%
Strongly agree	86	47%
No reply	2	1%

To what extent do you agree or disagree with the following statements about your major advisor? My advisor...

#### 84. Gave me feedback on my academic progress.

Does not apply	4	2%
Strongly disagree	6	3%
Disagree	27	15%
Agree	72	39%
Strongly agree	75	41%
No reply	1	1%

## 85. Provided me with accurate information about what I needed to know about the requirements for my program.

Does not apply	3	2%
Strongly disagree	8	4%
Disagree	19	10%
Agree	76	41%
Strongly agree	78	42%
No reply	1	1%

#### 86. Was on time for appointments with me.

Does not apply	4	2%
Strongly disagree	2	1%
Disagree	7	4%
Agree	83	45%
Strongly agree	88	48%
No reply	1	1%

To what extent do you agree or disagree with the following statements about your major advisor? My advisor...

#### 87. Was accessible when I needed help.

Does not apply	4	2%
Disagree	17	9%
Agree	79	43%
Strongly agree	84	45%
No reply	1	1%

#### 88. Reviewed my academic record prior to giving advice.

Does not apply	4	2%
Strongly disagree	4	2%
Disagree	17	9%
Agree	81	44%
Strongly agree	77	42%
No reply	2	1%

#### 89. Gave me information about careers and further educational opportunities in my major.

Does not apply	5	3%
Strongly disagree	9	5%
Disagree	32	17%
Agree	68	37%
Strongly agree	70	38%
No reply	1	1%

To what extent do you agree or disagree with the following statements about your major advisor? My advisor...

#### 90. Referred me to appropriate resources on campus.

Does not apply	7	4%
Strongly disagree	6	3%
Disagree	22	12%
Agree	78	42%
Strongly agree	71	39%
No reply	1	1%

#### 91. Is someone I would recommend to other students on campus.

Does not apply	5	3%
Strongly disagree	8	4%
Disagree	16	9%
Agree	76	41%
Strongly agree	79	43%
No reply	1	1%

How would you rate your level of satisfaction with these services of the College?

#### 92. New student orientation.

Didn't Know About Service	14	8%
Didn't Use	37	20%
Very Dissatisfied	2	1%
Dissatisfied	4	2%
Satisfied	102	55%
Very Satisfied	25	14%
No Reply	1	1%

#### 93. Admissions office.

Didn't Use	5	3%
Very Dissatisfied	6	3%
Dissatisfied	10	5%
Satisfied	132	71%
Very Satisfied	31	17%
No Reply	1	1%

#### 94. Registration

Didn't Use	2	1%
Very Dissatisfied	7	4%
Dissatisfied	16	9%
Satisfied	125	68%
Very Satisfied	34	18%
No Reply	1	1%

How would you rate your level of satisfaction with these services of the College?

#### 95. Student records/transcripts.

Didn't know about service	1	1%
Didn't use	6	3%
Very Dissatisfied	7	4%
Dissatisfied	14	8%
Satisfied	123	67%
Very satisfied	33	18%
No reply	1	1%

#### 96. Business office (where you pay fees).

Didn't know about service	2	1%
Didn't use	4	2%
Very Dissatisfied	4	2%
Dissatisfied	11	6%
Satisfied	134	73%
Very satisfied	28	15%
No reply	2	1%

#### 97. Academic VP's office.

Didn't know about service	14	8%
Didn't use	51	28%
Very Dissatisfied	4	2%
Dissatisfied	2	1%
Satisfied	86	47%
Very satisfied	27	15%
No reply	1	1%

How would you rate your level of satisfaction with these services of the College?

#### 98. Developmental studies.

Didn't know about service	20	11%
Didn't use	64	35%
Dissatisfied	2	1%
Satisfied	76	41%
Very satisfied	22	12%
No reply	1	1%

#### 99. Library.

Didn't use	9	5%
Very dissatisfied	2	1%
Dissatisfied	3	2%
Satisfied	116	63%
Very satisfied	54	29%
No reply	1	1%

#### 100. Bookstore.

Didn't use	2	1%
Very dissatisfied	6	3%
Dissatisfied	15	8%
Satisfied	122	66%
Very satisfied	39	21%
No reply	1	1%

How would you rate your level of satisfaction with these services of the College?

#### 101. Cafeteria.

Didn't know about service	1	1%
Very dissatisfied	29	16%
Dissatisfied	7	4%
Satisfied	114	62%
Very satisfied	32	17%
No reply	2	1%

#### 102. Computer services.

Didn't know about service	1	1%
Very dissatisfied	14	8%
Dissatisfied	3	2%
Satisfied	117	63%
Very satisfied	49	27%
No reply	1	1%

#### 103. Parking.

Didn't use	5	3%
Very dissatisfied	24	13%
Dissatisfied	32	17%
Satisfied	105	57%
Very satisfied	18	10%
No reply	1	1%

How would you rate your level of satisfaction with these services of the College?

#### 104. Campus police and security.

Didn't use	17	9%
Very dissatisfied	3	2%
Dissatisfied	15	8%
Satisfied	122	66%
Very satisfied	27	15%
No reply	1	1%

#### 105. ACE Center.

Didn't know about service	3	2%
Didn't use	52	28%
Dissatisfie d	7	4%
Satisfied	91	49%
Very satisfied	31	17%
No reply	1	1%

#### 106. Student center.

Didn't know about service	1	1%
Didn't use	20	11%
Very dissatisfied	1	1%
Dissatisfied	5	3%
Satisfied	117	63%
Very satisfied	39	21%
No reply	2	1%

#### How would you rate your level of satisfaction with these services of the College?

#### 107. Career services.

Didn't know about service	9	5%
Didn't use	70	38%
Dissatisfied	10	5%
Satisfied	71	38%
Very satisfied	20	11%
No reply	5	3%

#### 108. Disability support services.

Didn't know about service	12	7%
Didn't use	110	60%
Very Dissatisfied	1	1%
Dissatisfied	1	1%
Satisfied	40	22%
Very satisfied	19	10%
No reply	2	1%

#### 109. Financial Aid Services.

Didn't know about service	1	1%
Didn't use	24	13%
Very dissatisfied	17	9%
Dissatisfied	13	7%
Satisfied	88	48%
Very satisfied	37	20%
No reply	5	3%

How would you rate your level of satisfaction with these services of the College?

#### 110. Veterans Affairs.

Didn't know about service	16	9%
Didn't use	113	61%
Dissatisfied	4	2%
Satisfied	32	17%
Very satisfied	15	8%
No reply	5	3%

#### 111. Tutorial services.

Didn't know about service	11	6%
Didn't use	105	57%
Very dissatisfied	2	1%
Dissatisfied	4	2%
Satisfied	43	23%
Very satisfied	16	9%
No reply	4	2%

#### 112. College newspaper.

Didn't know about service	13	7%
Didn't use	82	44%
Very dissatisfied	2	1%
Dissatisfied	5	3%
Satisfied	60	32%
Very satisfied	17	9%
No reply	6	3%

How would you rate your level of satisfaction with these services of the College?

#### 113. Student government.

Didn't know about service	18	10%
Didn't use	93	50%
Very dissatisfied	1	1%
Dissatisfied	2	1%
Satisfied	48	26%
Very satisfied	16	9%
No reply	7	4%

#### 114. Intramural sports and other student activities program.

Didn't know about service	11	6%
Didn't use	99	54%
Very dissatisfied	1	1%
Dissatisfied	3	2%
Satisfied	46	25%
Very satisfied	18	10%
No reply	7	4%

#### 115. Recreation area in the student center.

Didn't know about service	4	2%
Didn't use	78	42%
Very dissatisfied	3	2%
Dissatisfied	7	4%
Satisfied	66	36%
Very satisfied	22	12%
No reply	5	3%

How would you rate your level of satisfaction with these services of the College?

#### 116. Physical activities facilities.

Didn't know about service	5	3%
Didn't use	69	37%
Very dissatisfied	2	1%
Dissatisfied	4	2%
Satisfied	80	43%
Very satisfied	21	11%
No reply	4	2%

#### 117. Cultural programs (lectures, concerts, etc.)

Didn't know about services	9	5%
Didn't use	81	43%
Dissatisfied	5	3%
Satisfied	64	35%
Very satisfied	19	10%
No reply	7	4%

#### 118. Academic support services (e.g., writing lab, math lab).

Didn't know about service	5	3%
Didn't use	74	40%
Dissatisfied	4	2%
Satisfied	67	36%
Very satisfied	29	16%
No reply	6	3%

### Section VI About Dalton State College

#### 119. Overall, how would you rate the quality of education you received at Dalton State College?

Excellent	92	50%
Good	76	41%
Average	16	9%
No Reply	1	1%

#### 120. What was your overall impression/attitude toward Dalton State College?

Very Positive	87	47%
Positive	86	47%
Negative	7	4%
No Opinion	4	2%
No Reply	1	1%

#### 121. How sure are you that you made the right choice in attending Dalton State College?

Definitely Right Choice	125	68%
Probable Right Choice	40	22%
Not Sure	17	9%
Probably Wrong Choice	2	1%
No reply	1	1%

## 122. Would you recommend Dalton State college to some one who wanted to major in your program?

Yes	156	84%
No	11	6%
Don't Know	16	9%
No Reply	2	1%

## Section VI About Dalton State College

#### 123. If you could start college over, would you choose to attend Dalton State College?

Definitely Yes	100	54%
Probably Yes	59	32%
Not Sure	13	7%
Probably No	9	5%
Definitely No	3	2%
No Reply	1	1%

## 124. Overall, how would you rate your level of satisfaction with the education you received at Dalton State College?

Very Satisfied	102	55%
Satisfied	70	38%
Dissatisfied	2	1%
Neutral	10	5%
No Reply	1	1%