## 2009 Computer Networking \& Service Tech Summary Report

Count $\quad$ Percent \begin{tabular}{c}

Cumulative | Cumulative |
| :---: |
| Count | <br>

Percent
\end{tabular}

2. While a student at Dalton State College, I was mainly enrolled:

Full-Time
Part-Time

|  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :---: | :---: | :---: | :---: | ---: |
|  | 2 | $66.67 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

3. I was currently enrolled in:

| Computer Networking and Service Technology | 3 | $100.00 \%$ | 3 | $100.00 \%$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

4. How long did it take you to complete your program at Dalton State College?

| 2 years | 1 | $33.33 \%$ | 1 | $33.33 \%$ |  |
| :--- | :---: | :---: | :---: | :---: | ---: |
| 3 years | 1 | $33.33 \%$ | 2 | $66.67 \%$ |  |
| 4 or more years | 1 | $33.33 \%$ | 3 | $100.00 \%$ |  |
|  |  |  | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

8. What are your immediate plans after graduation?

| a. Obtain further education | 2 | $66.67 \%$ | 2 | $66.67 \%$ |  |
| :--- | :--- | :--- | :--- | :--- | ---: |
| b. Obtain full-time employment (go to question 11) | 1 | $33.33 \%$ | 3 | $100.00 \%$ |  |
|  | Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

9. If your plans are to continue your education, do you plan to eventually...

| (Not Answered) |  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :--- | :---: | :---: | :---: | :---: | ---: |
| b. Obtain a Bachelor's degree? |  | 2 | $66.67 \%$ | 3 | $100.00 \%$ |
|  |  |  | Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |
|  |  |  | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |  |

10. How well did Dalton State College prepare you for continuing your education?
(Not Answered)
a. Extremely well

|  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :---: | :---: | :---: | :---: | ---: |
|  | 1 | $33.33 \%$ | 2 | $66.67 \%$ |
|  | 1 | $33.33 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

11. What is your current employment status?

| c. Working part-time at the job I had before I <br> graduated <br> d. Working full-time at the job I had before I graduated | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :--- | :--- | :--- | :--- | :--- |
| Total Responses | $\mathbf{2}$ | $66.67 \%$ | $\mathbf{1 0 0 \%}$ | 3 |

15. Check the ONE method which best characterizes the way you obtained your job:

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Count $\quad$ Percent \begin{tabular}{ccc}
Cumulative <br>
Count

 

Cumulative <br>
Percent
\end{tabular}

15. Check the ONE method which best characterizes the way you obtained your job:
a. Continued in job held prior to DSC
e. Hired by organization where I did an
266.67 \%
$266.67 \%$
internship/co-op/volunteer work

| Total Responses | 3 | $100 \%$ | 3 | $100 \%$ |
| :--- | :--- | :--- | :--- | :--- |

16. What is your starting salary?
(Not Answered)
a. Under \$25,000

|  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :---: | :---: | :---: | :---: | ---: |
|  | 1 | $33.33 \%$ | 2 | $66.67 \%$ |
|  | 1 | $33.33 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

17. How closely related is your job to your degree major?
a. Highly related

|  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :--- | :--- | :---: | ---: | ---: |
|  | 1 | $33.33 \%$ | 2 | $66.67 \%$ |
|  | 1 | $33.33 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

18. How important do you feel your degree was in obtaining your position?
b. Somewhat important
c. Not important

|  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :---: | :---: | :---: | :---: | :---: |
|  | 2 | $66.67 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

19. In your opinion, how difficult was it to obtain a job in your degree major?
c. Average
ee major

| Total Responses | 3 | $100 \%$ | 3 | $100 \%$ |
| :--- | :--- | :--- | :--- | :--- |

20. How well did your experience at DSC prepare you for your job?

| a. Fully prepared |  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :--- | :--- | :--- | :--- | :--- | ---: |
| c. Somewhat prepared | 1 | $33.33 \%$ | 2 | $66.67 \%$ |  |
| e. Did not prepare me at all |  | 1 | $33.33 \%$ | 3 | $100.00 \%$ |
|  |  | Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ |
|  |  |  | $\mathbf{1 0 0 \%}$ |  |  |

21. How satisfied are you with your job placement?

| a. Very satisfied |  | 2 | $66.67 \%$ | 2 | $66.67 \%$ |
| :--- | :---: | :---: | :---: | :---: | ---: |
| c. Dissatisfied |  | 1 | $33.33 \%$ | 3 | $100.00 \%$ |
|  |  | Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ |
|  |  |  |  |  |  |

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|  |  | Cumulative Cumulative <br> Count <br> Percent |  |  |
| :--- | :--- | :--- | :--- | :---: |

a. knowledge of computers

| 3 |  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :--- | :---: | :---: | :---: | :---: | ---: |
| 5 |  | 2 | $66.67 \%$ | 3 | $100.00 \%$ |
|  |  |  |  | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ |
|  | Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |  |  |

b. microcomputer operating systems
2

|  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :---: | :---: | :---: | :---: | ---: |
|  | 2 | $66.67 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

c. network fundamentals
4

|  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :---: | :---: | :---: | :---: | ---: |
|  | 2 | $66.67 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

d. UNIX

1
3
4

|  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :---: | :---: | :---: | :---: | ---: |
|  | 1 | $33.33 \%$ | 2 | $66.67 \%$ |
|  | 1 | $33.33 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

e. local routing protocols and concepts

| 4 |  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :--- | :--- | :--- | :--- | :--- | ---: |
| 5 |  | 2 | $66.67 \%$ | 3 | $100.00 \%$ |
|  |  | Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ |
|  |  |  |  | $\mathbf{1 0 0 \%}$ |  |

f. LAN switches and wireless

| 3 |  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :--- | :---: | :---: | :---: | :---: | :---: |
| 5 |  | 2 | $66.67 \%$ | 3 | $100.00 \%$ |
|  |  |  | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

g. accessing WANS

4

|  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :---: | :---: | :---: | :---: | ---: |
|  | 2 | $66.67 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

h. PC maintenance and troubleshooting
4
5
1
2
33.33 \%
$66.67 \%$
$\begin{array}{rr}1 & 33.33 \% \\ 3 & 100.00 \%\end{array}$

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|  |  | Cumulative Cumulative <br> Count |  |  | Percent |
| :--- | :--- | :--- | :--- | :---: | :---: |

h. PC maintenance and troubleshooting

| Total Responses | 3 | $100 \%$ | 3 | $100 \%$ |
| :--- | :--- | :--- | :--- | :--- |

a. know what computers can and cannot do.

Agree
Strongly Agree

|  | 2 | $66.67 \%$ | 2 | $66.67 \%$ |
| :---: | :---: | :---: | :---: | :---: |
|  | 1 | $33.33 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

b. relate what an operating system is and what it does for the computer user.

|  |  | 2 | $66.67 \%$ | 2 | $66.67 \%$ |
| :--- | :--- | :--- | :--- | :--- | ---: |
| Agree |  |  |  |  |  |
| Strongly Agree | 1 | $33.33 \%$ | 3 | $100.00 \%$ |  |
|  |  | Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ |
|  |  |  |  |  |  |

c. use decision-making and problem-solving techniques to solve networking problems.

| Agree |  | 2 | $66.67 \%$ | 2 | $66.67 \%$ |
| :--- | :---: | :---: | :---: | :---: | ---: |
| Strongly Agree | 1 | $33.33 \%$ | 3 | $100.00 \%$ |  |
|  |  | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

d. install a popular version of UNIX/LINUX in a server configuration.

Strongly Disagree
Agree

|  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :---: | :---: | :---: | :---: | ---: |
|  | 2 | $66.67 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

e. install a Windows server.

| Strongly Disagree |  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :--- | :--- | :--- | :--- | :--- | ---: |
| Agree | 1 | $33.33 \%$ | 2 | $66.67 \%$ |  |
| Strongly Agree | 1 | $33.33 \%$ | 3 | $100.00 \%$ |  |
|  |  | Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ |

f. maintain, upgrade, and analyze microcomputer systems.

| Agree |  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :--- | :---: | :---: | :---: | :---: | ---: |
| Strongly Agree | 2 | $66.67 \%$ | 3 | $100.00 \%$ |  |
|  |  | Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ |
|  |  |  |  |  |  |

a. quality of instruction by faculty

| Good |  | 2 | $66.67 \%$ | 2 | $66.67 \%$ |
| :--- | :---: | :---: | :---: | :---: | ---: |
| Excellent |  | 1 | $33.33 \%$ | 3 | $100.00 \%$ |
|  |  |  | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

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Count $\quad$ Percent \begin{tabular}{ccc}
Cumulative <br>

Count \& | Cumulative |
| :---: |
| Percent | <br>

\hline
\end{tabular}

b. academic advising

| Good |  | 2 | 66.67 \% | 2 | 66.67 \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Excellent |  | 1 | 33.33 \% | 3 | 100.00 \% |
|  | Total Responses | 3 | 100\% | 3 | 100\% |

c. clarity of program requirements

| Good |  | 2 | 66.67 \% | 2 | 66.67 \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Excellent |  | 1 | 33.33 \% | 3 | 100.00 \% |
|  | Total Responses | 3 | 100\% | 3 | 100\% |

d. availability of faculty advisor

Good

|  | 3 | $100.00 \%$ | 3 | $100.00 \%$ |
| :--- | :---: | :---: | :---: | :---: |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

e. career counseling advising

Good

|  | 3 | $100.00 \%$ | 3 | $100.00 \%$ |
| :---: | :---: | :---: | :---: | :---: |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

f. quality of instruction in laboratories

| Good |  | 2 | $66.67 \%$ | 2 | $66.67 \%$ |
| :--- | :---: | :---: | :---: | :---: | ---: |
| Excellent |  |  |  |  |  |
|  |  | $33.33 \%$ | 3 | $100.00 \%$ |  |
|  |  | Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ |
|  |  |  |  |  |  |

g. accessibility of faculty

Good
Excellent

|  | 2 | $66.67 \%$ | 2 | $66.67 \%$ |
| :---: | :---: | :---: | :---: | :---: |
|  | 1 | $33.33 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

h. availability of needed courses

Fair
Excellent

|  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :---: | :---: | :---: | :---: | ---: |
|  | 2 | $66.67 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

i. range of courses from which to choose

| Fair |  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :--- | :--- | :--- | :--- | :--- | ---: |
| Good | 1 | $33.33 \%$ | 2 | $66.67 \%$ |  |
| Excellent |  | 1 | $33.33 \%$ | 3 | $100.00 \%$ |
|  |  |  | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

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Count $\quad$ Percent | Cumulative Cumulative |  |
| :---: | :---: | :---: |
| Count | Percent |

j. information about course requirements

| Good |  | 2 | 66.67 \% | 2 | 66.67 \% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Excellent |  | 1 | 33.33 \% | 3 | 100.00 \% |
|  | Total Responses | 3 | 100\% | 3 | 100\% |

k. testing/grading system

Good

|  | 2 | $66.67 \%$ | 2 | $66.67 \%$ |
| :---: | :---: | :---: | :---: | :---: |
|  | 1 | $33.33 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

I. class size

Good
Excellent

|  | 2 | $66.67 \%$ | 2 | $66.67 \%$ |
| :---: | :---: | :---: | :---: | ---: |
|  | 1 | $33.33 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

m. classroom and teaching facilities

| Fair |  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :--- | :--- | :--- | :--- | :--- | ---: |
| Good | 1 | $33.33 \%$ | 2 | $66.67 \%$ |  |
| Excellent | 1 | $33.33 \%$ | 3 | $100.00 \%$ |  |
|  |  |  | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

n. relevance of classes to career goals/objectives
(Not Answered)

|  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :--- | :--- | :--- | :--- | ---: |
|  | 1 | $33.33 \%$ | 2 | $66.67 \%$ |
|  | 1 | $33.33 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

25. Overall, how would you rate your level of satisfaction with the COMPUTER NETWORKING AND SERVICE TECHNOLOGY program received at Dalton State College?
a. Very Satisfied

|  | 1 | $33.33 \%$ | 1 | $33.33 \%$ |
| :---: | :---: | :---: | :---: | ---: |
|  | 2 | $66.67 \%$ | 3 | $100.00 \%$ |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

26. Would you recommend the program to someone who would want to major in COMPUTER NETWORKING AND SERVICE TECHNOLOGY?
a. Yes

|  | 3 | $100.00 \%$ | 3 | $100.00 \%$ |
| :---: | :---: | :---: | :---: | :---: |
| Total Responses | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ | $\mathbf{3}$ | $\mathbf{1 0 0 \%}$ |

27. If you could do it all over again, would you choose a different major for your

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|  | Count | Percent | Cumulative Count | Cumulative Percent |
| :---: | :---: | :---: | :---: | :---: |
| degree? |  |  |  |  |
| a. Yes | 1 | 33.33 \% | 1 | 33.33 \% |
| b. No | 1 | 33.33 \% | 2 | 66.67 \% |
| c. Don't Know | 1 | 33.33 \% | 3 | 100.00 \% |
|  | 3 | 100\% | 3 | 100\% |

