

2001-2002 FACULTY SURVEY RESULTS SUMMARY REPORT

Survey Conducted: March, 2002 Total Respondents = 70 (88% full-time faculty)

Background Information:

What is your employment status?

Full-time	62	88.6%
Part-time	8	11.4%

How long have you been a faculty member at DSC?

1 – 4 years	24	35.3%
5 – 9 years	8	11.4%
10 – 19 years	22	32.4%
20 – 29 years	13	19.4%
30 or more years	1	1.5%
Missing	2	2.9%

What is your rank?

Professor	5	7.5%
Associate Professor	20	29.9%
Assistant Professor	27	40.3%
Instructor	15	22.4%
Missing	3	4.3%

Background Information (cont'd)

What is your gender?

Female	28	41.2%
Male	40	58.8%
Missing	2	2.9%

What is your race/ethnicity?

African-American/Black	2	2.9%
American Indian, Alaska Native	0	0.0%
Asian-American, Pacific Islander	1	1.4%
Caucasian-American/White	59	85.5%
Mexican-American/Chicano, Hispanic	0	0.0%
Other/Multiracial	2	2.9%
Prefer not to respond	1	7.2%
Missing	1	1.4%

What is your primary Division/Department affiliation?

Business & Technology	8	11.9%
Health & Physical Education	3	4.5%
Humanities	14	20.9%
Natural Sciences & Math	12	17.9%
Nursing	6	9.0%
Social Sciences	12	17.9%
Technical Education	12	17.9%
Missing	3	4.3%

Background Information (cont'd)

What is your contract/professional status?

Tenured	36	51.4%
Tenure track	22	31.4%
Non-Tenure track	12	17.1%
No Response	0	0.0%

How many credit hours did you teach in the 1998-99 academic year (Fall & Spring)?

0	2	3.0%
1 – 6 hours	3	4.5%
7 – 12 hours	12	17.9%
13 – 24 hours	18	26.9%
More than 24 hours	32	47.8%
Missing	3	4.3%

What percentage of your time (per week) do you usually spend on teaching-related activities?

0 – 10%	2	2.9%
11 – 20%	2	2.9%
21 – 40%	18	25.7%
41 – 60%	25	35.7%
61 – 100%	23	32.9%

What percentage of your time per week do you usually spend on service-related activities?

0 – 10%	29	41.4%
11 – 20%	28	40.0%
21 – 40%	9	12.9%
41 – 60%	3	4.3%
61 – 100%	1	1.4%

Background Information (cont'd)

What percentage of your time per week do you usually spend on research/professional development?

0 – 10%	39	55.7%
11 – 20%	21	30.0%
21 – 40%	9	12.9%
41 – 60%	0	0.0%
61 – 100%	1	1.4%

What percentage of your time do you usually spend on administrative activities?

0 – 10%	40	58.0%
11 – 20%	16	23.2%
21 – 40%	8	11.6%
41 – 60%	5	7.2%
61 – 100%	0	0.0%
Missing	1	1.4%

Do you currently hold an administrative appointment or receive release time?

Yes	11	15.9%
No	58	84.1%
Missing	1	1.4%

Institutional Purpose

	Strongly Agree	Agree	Don't Know/ No opinion	Disagree	Strongly Disagree
The official mission and core purposes of Dalton State College accurately reflect the purpose and practices of the college.	32	33	3	2	0
	45.7%	47.1%	4.3%	2.9%	0.0%
In general, the educational programs of DSC carry out the official purpose of the College.	26	38	3	3	0
	37.1%	54.3%	4.3%	4.3%	0.0%
DSC's official mission and core purposes are appropriate to the College's role as a USG institution in Northwest Georgia.	33	29	4	4	0
	47.1%	41.4%	5.7%	5.7%	0.0%
The financial and human resources of the College are sufficient to support an effective educational program.	11	36	5	16	2
	15.7%	51.4%	7.1%	22.9%	2.9%

Planning and Institutional Effectiveness

	Strongly Agree	Agree	Don't Know/ No Opinion	Disagree	Strongly Disagree
DSC engages in effective planning for its educational programs.	16 22.9%	39 55.7%	8 11.4%	5 7.1%	2 2.9%
DSC engages in effective planning for its administrative and educational support programs.	15 21.4%	31 44.3%	14 20.0%	8 11.4%	2 2.9%
DSC engages in effective evaluation for its educational programs.	15	30	14	10	1
	21.4%	42.9%	20.0%	14.3%	1.4%
DSC engages in effective evaluation for its administrative and educational support programs.	11	23	21	12	3
	15.7%	32.9%	30.0%	17.1%	4.3%
DSC evaluates student achievement through the use of key performance indicators such as state licensing exams, regents' testing program, and job placement rates.	28 40.0%	34 48.6%	7 10.0%	1 1.4%	0 0.0%
The Office of Institutional Research at DSC is effective in collecting, analyzing, and disseminating information and data.	27	29	10	4	0
	38.6%	41.4%	14.3%	5.7%	0.0%
The preparation of the DSC annual budget is preceded by adequate educational planning.	13	22	29	5	1
	18.6%	31.4%	41.4%	7.1%	1.4%

Administration

	Strongly Agree	Agree	Don't Know/ No opinion	Disagree	Strongly Disagree
In general, the DSC administrative organization is consistent with and supportive of the institutional mission.	15	41	11	2	1
	21.4%	58.6%	15.7%	2.9%	1.4%
On the whole, the DSC administration is effective in gathering and allocating resources to accomplish institutional goals.	12 17.1%	40 57.1%	9 12.9%	8 11.4%	1 1.4%
In general, the DSC administrative organization is effective in supporting the various College units to accomplish their goals.	8	43	11	5	3
	11.4%	61.4%	15.7%	7.1%	4.3%
The roles and responsibilities of the administrative positions at DSC are clear and appropriate.	8	33	14	15	0
	11.4%	47.1%	20.0%	21.4%	0.0%
I have adequate information about DSC policies and procedures that affect me.	12	38	7	10	3
	17.1%	54.3%	10.0%	14.3%	4.3%
I have the opportunity to evaluate academic administrators.	13	37	5	11	3
	18.6%	52.9%	8.5%	15.7%	4.3%
My division/department chair is evaluated on a regular basis.	31 44.3%	32 45.7%	5 7.1%	2 2.9%	0
All members of my division/department are invited to participate in the evaluation of the department chair.	32 45.7%	30 42.9%	7 10.0%	1 1.4%	0 0.0%
The procedures for evaluating my department/division chair are effective.	19	23	17	8	3
	27.1%	32.9%	24.3%	11.4%	4.3%
Administrative paperwork requirements are reasonable and do not interfere with my job performance.	3	18	4	32	13
	4.3%	25.7%	5.7%	45.7%	18.6%
Activities between departments/divisions and operational units are well coordinated.	2	19	24	20	5
	2.9%	27.1%	34.3%	28.6%	7.1%
There is an adequate number of support and clerical staff at the College.	7	37	9	13	4
	10.0%	52.9%	12.9%	18.6%	5.7%

Administration (cont'd)

	Strongly		Don't Know/		Strongly
	Agree	Agree	No opinion	Disagree	Disagree
There are opportunities for participation in	7	36	12	12	3
governance activities.	10.0%	51.4%	17.1%	17.1%	4.3%
Divisions are adequately involved in	5	15	40	7	3
preparing the annual budget for the College.	7.1%	21.4%	57.1%	10.0%	4.3%

Undergraduate Program

The College's undergraduate curricula are appropriate to:

the institution's mission and core purposes	18	44	6	2	0
	25.7%	62.9%	8.6%	2.9%	0.0%
the degrees and certificates awarded	19	46	5	0	0
	27.1%	65.7%	7.1%	0.0%	0.0%
the ability of the students admitted	11	40	9	9	1
	15.7%	57.1%	12.9%	12.9%	1.4%
the institution's instructional resources	19	45	4	2	0
	27.1%	64.3%	5.7%	2.9%	0.0%
In my division, faculty are regularly	20	31	8	9	2
involved in undergraduate curriculum development and review.	28.6%	44.3%	11.4%	12.9%	2.9%
The College's instructional policies are	17	40	8	4	0
appropriate to the purposes of the institution.	24.6%	58.0%	11.6%	5.8%	0.0%
Experimentation with methods to improve	11	28	19	9	3
undergraduate instruction are adequately supported.	15.7%	40.0%	27.1%	12.9%	4.3%
Experimentation with methods to improve	7	21	30	9	3
undergraduate instruction are appropriately evaluated.	10.0%	30.0%	42.9%	12.9%	4.3%

Undergraduate Program (cont'd)

	Strongly Agree	Agree	Don't Know/ No opinion	Disagree	Strongly Disagree
Class and laboratory instruction is evaluated regularly and appropriately.	9	37	14	9	1
	12.9%	52.9%	20.0%	12.9%	1.4%
DSC provides an environment in which scholarly and creative achievement is encouraged and rewarded.	10	29	12	17	2
	14.3%	41.4%	17.1%	24.3%	2.9%
Off-campus instruction is comparable to that offered on campus.	12	29	22	5	2
	17.1%	41.4%	31.4%	7.1%	2.9%
Continuing education activities at DSC support the mission of the College.	13	36	16	3	2
	18.6%	51.4%	22.9%	4.3%	2.9%

FacultyThe number of full-time faculty in my division is adequate to provide:

effective teaching	8	35	8	13	6
	11.4%	50.0%	11.4%	18.6%	8.6%
effective advising	11	40	4	11	4
	15.7%	57.1%	5.7%	15.7%	5.7%
effective scholarly or creative activity	8	27	14	15	6
	11.4%	38.6%	20.0%	21.4%	8.6%
curriculum development	13	36	8	13	0
	18.6%	51.4%	11.4%	18.6%	0.0%
policy making	11	39	9	11	0
	15.7%	55.7%	12.9%	15.7%	0.0%
Planning	11	37	8	13	1
	15.7%	52.9%	11.4%	18.6%	1.4%
faculty governance	11	33	10	14	1
	15.9%	47.8%	14.5%	20.3%	1.4%

Faculty (cont'd)

The college provides adequate support for my professional development by such means as:

	Strongly		Don't Know/		Strongly
	Agree	Agree	No opinion	Disagree	Disagree
additional graduate work in my discipline	11	20	26	8	4
	15.9%	29.0%	37.7%	11.6%	5.8%
attendance at professional meetings	21	30	11	4	3
	30.4%	43.5%	15.9%	5.8%	4.3%
in-service training	17	31	11	4	6
	24.6%	44.9%	15.9%	5.8%	8.7%

My division has procedures for the equitable and reasonable assignment of faculty responsibilities for:

classroom instruction	19	38	4	8	0
	27.5%	55.1%	5.8%	11.6%	0.0%
academic advising	14	38	7	8	2
	20.3%	55.1%	10.1%	11.6%	2.9%
committee membership	10	40	11	5	3
	14.5%	58.0%	15.9%	7.2%	4.3%
guidance of student organizations	8	35	24	1	0
	11.6%	50.7%	35.2%	1.4%	0.0%
community service	10	29	24	4	2
	14.5%	42.0%	34.8%	5.8%	2.9%

Faculty (cont'd)

My division uses the results of annual faculty evaluations to improve:

	Strongly Agree	Agree	Don't Know/ No opinion	Disagree	Strongly Disagree
faculty performance	15	33	11	4	7
	21.4%	47.1%	15.7%	5.7%	10.0%
the educational programs	12	31	18	2	7
	17.1%	44.3%	25.7%	2.9%	10.0%
Students have access to adequate learning	23	37	8	1	1
resources (e.g., library, media) in support of my division's programs.	32.9%	52.9%	11.4%	1.4%	1.4%
Students have access to adequate	25	36	8	0	1
educational support services (e.g., writing lab, math lab).	35.7%	51.4%	11.4%	0.0%	1.4%
I have access to adequate educational	20	41	3	5	1
resources in support of my teaching.	28.6%	58.6%	4.3%	7.1%	1.4%
Secretarial and clerical support in my	28	33	3	3	3
division is adequate for my teaching and professional needs.	40.0%	47.1%	4.3%	4.3%	4.3%

Faculty (cont'd)

	Strongly Agree	Agree	Don't Know/ No opinion	Disagree	Strongly Disagree
DSC has appropriate policies and procedures for promotion and tenure.	11	32	10	13	4
	15.7%	45.7%	14.3%	18.6%	5.7%
DSC's policies and procedures for promotion and tenure are administered equitably.	8 11.4%	22 31.4%	21 30.0%	12 17.1%	7 10.0%
DSC encourages and supports career-long professional development for faculty.	12	30	18	6	4
	17.1%	42.9%	25.7%	8.6%	5.7
%Clearly stated criteria are used in evaluating faculty performance.	9	31	12	11	7
	12.9%	44.3%	17.1%	15.7%	10.0%
The criteria for evaluation of faculty performance are appropriate.	10	27	19	10	4
	14.3%	38.6%	27.1%	14.3%	5.7%
DSC ensures that each faculty member employed is proficient in oral and written communication.	7	28	23	8	4
	10.0%	40.0%	32.9%	11.4%	5.7%
The criteria used for faculty salary increases are appropriate and applied fairly.	4	20	32	7	6
	5.8%	29.0%	46.4%	10.1%	8.7%
The primary responsibility for the quality of the educational program resides with the faculty.	19	34	10	4	3
	27.1%	48.6%	14.3%	5.7%	4.3%

Instructional Support

	Strongly Agree	Agree	Don't Know/ No opinion	Disagree	Strongly Disagree
The principal focus of DSC is the	28	34	3	3	2
education of students.	40.0%	48.6%	4.3%	4.3%	2.9%

To support my division/department's instructional program, the College provides:

qualified and competent faculty	25	40	2	3	0
	35.7%	57.1%	2.9%	4.3%	0.0%
adequate instructional materials	22	46	1	1	0
	31.4%	65.7%	1.4%	1.4%	0.0%
adequate instructional equipment (audio-	26	41	0	3	0
visual, copiers, etc.)	37.1%	58.6%	0.0%	4.3%	0.0%
adequate computer resources	31	37	0	2	0
	44.3%	52.9%	0.0%	2.9%	0.0%
adequate laboratory equipment	21	37	10	2	0
	30.0%	52.9%	14.3%	2.9%	0.0%
adequate physical facilities	24	42	2	2	0
	34.3%	60.0%	2.9%	2.9%	0.0%
adequate and appropriate learning skills	21	41	5	3	0
centers (e.g., math lab, writing center)	30.0%	58.6%	7.1%	4.3%	0.0%

LibraryAt the Derrell C. Roberts Library, the following resources and services are adequate to meet my students' educational needs:

	Strongly Agree	Agree	Don't Know/ No opinion	Disagree	Strongly Disagree
physical facilities	34	28	7	1	0
	48.6%	40.0%	10.0%	1.4%	0.0%
Hours	21	34	7	8	0
	30.0%	48.6%	10.0%	11.4%	0.0%
reference collection	23	34	11	2	0
	32.9%	48.6%	15.7%	2.9%	0.0%
circulating collection	24	35	9	2	0
	34.3%	50.0%	12.9%	2.9%	0.0%
media collection	24	32	11	3	0
	34.3%	45.7%	15.7%	4.3%	0.0%
magazine/journal collection	20	33	11	6	0
	28.6%	47.1%	15.7%	8.6%	0.0%
interlibrary loan services	24	33	13	0	0
	34.3%	47.1%	18.6%	0.0%	0.0%
easily accessible library collections	25	34	9	1	0
	36.2%	49.3%	13.0%	1.4%	0.0%
catalogs, indexes, and bibliographies to	27	33	9	1	0
access information sources	38.6%	47.1%	12.9%	1.4%	0.0%
access to external bibliographic databases	27	30	11	2	0
	38.6%	42.9%	15.7%	2.9%	0.0%
tours and instruction provided by library	28	32	8	1	1
staff	40.0%	45.7%	11.4%	1.4%	1.4%

Library (cont'd)

At the Derrell C. Roberts Library, the following resources and services are adequate to meet <u>my</u> <u>teaching and professional needs</u>:

	Strongly Agree	Agree	Don't Know/ No opinion	Disagree	Strongly Disagree
physical facilities	35	31	4	0	0
	50.0%	44.3%	5.7%	0.0%	0.0%
Hours	26	38	4	2	0
	37.1%	54.3%	5.7%	2.9%	0.0%
reference collection	26	34	5	4	1
	37.1%	48.6%	7.1%	5.7%	1.4%
circulating collection	25	35	6	4	0
-	35.7%	50.0%	8.6%	5.7%	0.0%
media collection	24	33	8	5	0
	34.3%	47.1%	11.4%	7.1%	0.0%
magazine/journal collection	23	32	6	6	3
	32.9%	45.7%	8.6%	8.6%	4.3%
interlibrary loan services	26	32	12	0	0
	37.1%	45.7%	17.1%	0.0%	0.0%
easily accessible library collections	28	34	7	1	0
	40.0%	48.6%	10.0%	1.4%	0.0%
catalogs, indexes, and bibliographies to	29	30	8	3	0
access information sources	41.4%	42.9%	11.4%	4.3%	0.0%
access to external bibliographic databases	27	30	7	5	1
	38.6%	42.9%	10.0%	7.1%	1.4%
tours and instruction provided by library	30	28	10	1	1
staff	42.9%	40.0%	14.3%	1.4%	1.4%
Librarians and faculty share in the	19	36	14	1	0
development of library collections.	27.1%	51.4%	20.0%	1.4%	0.0%
Other basic library services include an	23	29	16	1	1
orientation program designed to teach new users how to access bibliographic information and other learning.	32.9%	41.4%	22.9%	1.4%	1.4%
The library is adequately staffed by professionals and support staff.	23 32.9%	34 48.6%	10 14.3%	3 4.3%	0

Library (cont'd)

	Strongly Agree	Agree	Don't Know/ No opinion	Disagree	Strongly Disagree
Librarians work cooperatively with faculty members and others to assist students in using resource materials effectively.	29 42.0%	31 44.9%	8 11.6%	1 1.4%	0 0.0%
Library staff are helpful.	33 47.1%	31 44.3%	5 7.1%	1 1.4%	0 0.0%
Library staff are competent.	35 50.0%	29 41.4%	6 8.6%	0 0.0%	0 0.0%
On the whole, the Derrell C. Roberts Library's resources are sufficient to support the College's educational program.	31 44.3%	34 48.6%	5 7.1%	0 0.0%	0 0.0%

Computer/Technological Resources

DSC incorporates technological advances	20	43	6	0	1
into its operations.	28.6%	61.4%	8.6%	0.0%	1.4%
Information technology resources at DSC	21	35	10	3	1
adequately support the institution's administrative functions.	30.0%	50.0%	14.3%	4.3%	1.4%
Information technology resources at DSC	20	38	7	4	1
adequately support the institution's educational programs.	28.6%	54.3%	10.0%	5.7%	1.4%
DSC provides the means by which	28	35	5	2	0
students may acquire basic competencies in the use of computers and related information technology resources.	40.0%	50.0%	7.1%	2.9%	0.0%
There are adequate provisions for the	16	41	5	7	1
training of faculty and staff so that they may use appropriate technology resources effectively.	22.9%	58.6%	7.1%	10.0%	1.4%
Policies for the allocation and use of	8	37	20	4	0
information technology resources are clearly stated and are consistent with the College's mission.	11.6%	53.6%	29.0%	5.8%	0.0%

Computer/Technological Resources (cont'd)

	Strongly Agree	Agree	Don't Know/ No opinion	Disagree	Strongly Disagree
Appropriate security measures are installed and monitored to protect the confidentiality and integrity of academic systems, administrative systems, and institutional networks.	9	35	20	3	2
	13.0%	50.7%	29.0%	4.3%	2.9%
There is a clearly defined program for maintaining and replacing equipment and software so that they remain consistent with current technology.	9 13.0%	32 46.4%	22 31.9%	6 8.7%	0 0.0%
Computer resources available to my students are adequate to meet their educational needs.	16	43	6	2	1
	23.5%	63.2%	8.8%	2.9%	1.5%
Computer resources available to me are adequate to meet my teaching needs.	23	40	2	4	0
	33.3%	58.0%	2.9%	5.8%	0.0%
Sufficient services and staff support are available in support of computing resources.	15 21.7%	31 44.9%	8 11.6%	13 18.8%	2 2.9%

Academic Advising, Counseling, and Career Development

The College provides the appropriate organizational structure for effective academic advisement.	8	35	11	11	4
	11.6%	50.7%	15.9%	15.9%	5.8%
DSC provides appropriate resources for effective academic advisement.	8	34	12	8	7
	11.6%	49.3%	17.4%	11.6%	10.1%
The College's orientation program is an effective method of informing students about college expectations.	10	26	14	14	5
	14.5%	37.7%	20.3%	20.3%	7.2%
The College has effective counseling services to help students address personal, social and academic concerns.	11	33	17	5	3
	15.9%	47.8%	24.6%	7.2%	4.3%
The College's career planning services (ACE Center) effectively meet student needs.	12	33	19	3	2
	17.4%	47.8%	27.5%	4.3%	2.9%

Intramural Sports, Clubs and Organizations

	Strongly Agree	Agree	Don't Know/ No opinion	Disagree	Strongly Disagree
I am aware of the intramurals program at	17	34	17	1	1
DSC.	24.3%	48.6%	24.3%	1.4%	1.4%
DSC offers an appropriate diversity of	10	19	37	4	0
intramural sports for men.	14.3%	27.1%	52.9%	5.7%	0.0%
DSC offers an appropriate diversity of	9	17	39	5	0
intramural sports for women.	12.9%	24.3%	55.7%	7.1%	0.0%
The intramurals program contributes to	12	25	28	3	1
the academic, social, and psychological development of our students.	17.4%	36.2%	40.6%	4.3%	1.4%
The intramurals program contributes to the mission of the College.	12	28	25	3	2
	17.1%	40.0%	35.7%	4.3%	2.9%
The College systematically evaluates its	4	11	52	1	2
intramurals program.	5.7%	15.7%	74.3%	1.4%	2.9%
Faculty provides input in the development	4	8	47	9	2
of intramural sports program on campus.	5.7%	11.4%	67.1%	12.9%	2.9%
Social clubs on campus are adequate to	3	35	26	6	0
support the mission of the College.	4.3%	50.0%	37.1%	8.6%	0.0%
Social clubs and organization make a	9	41	17	3	0
positive contribution to campus life.	12.9%	58.6%	24.3%	4.3%	0.0%
Faculty and students serve on appropriate	10	35	22	3	0
committees and share in policy-making decisions concerning intramurals and campus clubs and organizations.	14.3%	50.0%	31.4%	4.3%	0.0%

Institutional Advancement

DSC adequately publicizes:

	Strongly Agree	Agree	Don't Know/ No opinion	Disagree	Strongly Disagree
academic programs	11	42	5	9	3
	15.7%	60.0%	7.1%	12.9%	4.3%
student accomplishments	10	35	10	11	4
	14.3%	50.0%	14.3%	15.7%	5.7%
faculty accomplishments	10	38	9	10	3
	14.3%	54.3%	12.9%	14.3%	4.3%
social and cultural events	11	44	6	7	1
	15.9%	63.8%	8.7%	10.1%	1.4%
intramural events	7	33	20	7	3
	10.0%	47.1%	28.6%	10.0%	4.3%
College publications, including the	18	47	2	3	0
undergraduate catalog, accurately represent the programs, procedures, requirements, costs, and faculty at DSC.	25.7%	67.1%	2.9%	4.3%	0.0%

Physical Facilities and Resources

Campus facilities and equipment are adequate to serve the needs of the College in relation to its stated purpose, programs, and activities.	16 22.9%	48 68.6%	5 7.1%	1 1.4%	0 0.0%
DSC buildings, grounds, and equipment are adequately maintained.	35 50.0%	31 44.3%	2 2.9%	1 1.4%	1 1.4%
DSC takes reasonable steps to provide a healthy, safe, and secure environment for all members of the campus community.	27 38.6%	38 54.3%	1 1.4%	4 5.7%	0 0.0%
The physical environment at DSC contributes to an atmosphere conducive to effective learning.	24 34.3%	40 57.1%	2 2.9%	3 4.3%	1 1.4%
The physical environment at DSC contributes to an atmosphere for effective job performance.	23 32.9%	41 58.6%	3 4.3%	2 2.9%	1 1.4%
The physical environment in which I work is satisfactory.	21 30.0%	43 61.4%	3 4.3%	3 4.3%	0 0.0%

Physical Facilities and Resources (cont'd)

In my division, space allocation is adequate for:

	Strongly	Agree	Don't Know/	Disagree	Strongly
	Agree		No opinion		Disagree
Classrooms	16	38	3	11	2
	22.9%	54.3%	4.3%	15.7%	2.9%
Laboratories	12	38	15	3	0
	17.6%	55.9%	22.1%	4.4%	0.0%
faculty offices	15	42	5	3	5
	21.4%	60.0%	7.1%	4.3%	7.1%

General Satisfaction with College Services

Please indicate your level of satisfaction or dissatisfaction with the following college services:

	Very			Very
	Dissatisfied	Dissatisfied	Satisfied	Satisfied
ACE Center	2	2	52	13
	2.9%	2.9%	75.4%	18.8%
Academic vice-president's office	7	11	47	4
	10.1%	15.9%	68.1%	5.8%
Bookstore	2	3	48	16
	2.9%	4.3%	69.6%	23.2%
Business office	2	3	49	15
	2.9%	4.3%	71.0%	21.7%
Cafeteria/food services	3	10	48	8
	4.3%	14.5%	69.6%	11.6%
Campus security	2	4	51	12
	2.9%	5.8%	73.9%	17.4%
Central receiving	1	1	55	10
	1.5%	1.5%	82.1%	14.9%
College newspaper	3	8	53	5
	4.3%	11.6%	76.8%	7.2%
Computer services (OCIS)	2	8	47	12
	2.9%	11.6%	68.1%	17.4%

General Satisfaction with College Services (cont'd)

	Very			Very
	Dissatisfied	Dissatisfied	Satisfied	Satisfied
Continuing education	1	4	54	11
	1.4%	5.7%	77.1%	15.7%
Enrollment Services	2	6	49	10
	3.0%	9.0%	73.1%	14.9%
Foundation and Alumni	1	1	55	10
	1.5%	1.5%	82.1%	14.9%
Handicap accessibility	0	2	56	9
	0.0%	3.0%	83.6%	13.4%
Institutional research	0	3	46	18
	0.0%	4.5%	68.7%	26.9%
Parking	6	19	40	5
	8.6%	27.1%	57.1%	7.1%
Plant Operations/Maintenance	1	3	51	13
_	1.5%	4.4%	75.0%	19.1%
President's office	1	2	44	22
	1.4%	2.9%	63.8%	31.9%
Public relations	1	4	48	16
	1.4%	5.8%	69.6%	23.2%
Purchasing	1	7	48	11
	1.5%	10.4%	71.6%	16.4%
Recreational/athletic facilities	1	4	56	7
	1.5%	5.9%	82.4%	10.3%
Student activities	0	5	54	9
	0.0%	7.4%	79.4%	13.2%
Student center	0	3	60	6
	0.0%	4.3%	87.0%	8.7%
Student government	0	4	57	6
-	0.0%	6.0%	85.1%	9.0%

Job Satisfaction/Work Environment

	Strongly Agree	Agree	Don't Know/ No opinion	Disagree	Strongly Disagree
Overall, I am satisfied with working conditions at Dalton College.	23 32.9%	40 57.1%	4 5.7%	3 4.3%	0 0.0%
I would recommend the College as a place of employment to others.	26 37.1%	35 50.0%	4 5.7%	5 7.1%	0 0.0%
Overall, I am satisfied with my job and quality of life at Dalton State College.	27 38.6%	35 50.0%	4 5.7%	4 5.7%	0 0.0%