

FOR “SEAMLESS ACCESS” TO WELLPOINT NEXTRX:

1. Go to BCBSGA.com
2. Members with existing Member Access login credentials should login as per normal, using those credentials.
3. Members who do not yet have Member Access login credentials should follow the steps to create those credentials.
4. Once logged into Member Access, members can “seamlessly” access the WellPoint NextRx site by clicking on the “Prescriptions” tab on the landing page. (DO NOT use the NextRx Online link; this has been disabled and is due to be taken off the site with the August web release). (See NOTE below.)
5. After clicking on the “Prescriptions” tab, the landing page will offer up several other links. Member should click on “Pharmacy Member Services” at this point.
6. Member will now be in the WellPoint NextRx secure site, with all its functionalities available to him/her.

NOTE: Members who are creating Member Access login credentials for the first time will experience some delay in seamless access to WellPoint Next Rx. After creating the new Member Access login credentials, the member should log off the website, wait about 30 minutes, log back in thru Member Access (using their new credentials) and follow the instructions in #4 and #5 above to get to WellPoint NextRx. (The 30-minute wait is necessary for the website engine to “translate” the member’s Member Access credentials over to WellPoint NextRx.). The same 30-minute wait will be required for members with existing Member Access credentials, but who are attempting to access WellPoint NextRx seamlessly for the first time. These members should follow the path in #4 and #5 until they hit a roadblock. At that juncture they should log out, wait 30 minutes log back in and then proceed with the pathway in #4 and #5.