1999 EMPLOYER SATISFACTION SURVEY RESULTS REPORT

Highlights

- 154 surveys were sent to employers of Dalton State College graduates. 70 or 45% responded.
- 66% of employers think Dalton State College prepared its graduates “Extremely Well” or “More than Adequately” for positions in their companies.
- 65% of employers rated the level of satisfaction with the work and performance of DSC graduates as “Very Satisfied.”
- Based on their experiences employing DSC graduates, all (100%) said they will continue to hire DSC graduates.

Survey Results*

Name of Employing Company

<table>
<thead>
<tr>
<th>Name of Employing Company</th>
<th>1.4</th>
<th>Hamilton Medical Center</th>
<th>14.3</th>
</tr>
</thead>
<tbody>
<tr>
<td>1st Presbyterian Child Develop. Ctr.</td>
<td>1.4</td>
<td>Hamilton Med. Home Health</td>
<td>1.4</td>
</tr>
<tr>
<td>Animal Hospital/Whitfield</td>
<td>1.4</td>
<td>Hardwick Bank</td>
<td>1.4</td>
</tr>
<tr>
<td>Averett Ponder Withrock</td>
<td>1.4</td>
<td>Holiday Inn</td>
<td>1.4</td>
</tr>
<tr>
<td>Barn Nursery</td>
<td>1.4</td>
<td>Hughes Redman &amp; Associates</td>
<td>1.4</td>
</tr>
<tr>
<td>Beaulieu Commercial</td>
<td>1.4</td>
<td>Hutcheson Medical Center</td>
<td>4.3</td>
</tr>
<tr>
<td>Brooker Ford</td>
<td>1.4</td>
<td>Industrial Control Systems Inc</td>
<td>1.4</td>
</tr>
<tr>
<td>Calhoun City Schools</td>
<td>1.4</td>
<td>J&amp;J Industries</td>
<td>1.4</td>
</tr>
<tr>
<td>Calhoun Ear</td>
<td>1.4</td>
<td>JC Penney</td>
<td>1.4</td>
</tr>
<tr>
<td>Calhoun Times</td>
<td>1.4</td>
<td>Kobelco</td>
<td>1.4</td>
</tr>
<tr>
<td>CBMC</td>
<td>1.4</td>
<td>M&amp; R Hair Fashions</td>
<td>1.4</td>
</tr>
<tr>
<td>Cigna Healthcare Inc</td>
<td>1.4</td>
<td>Med Now Inc</td>
<td>2.8</td>
</tr>
<tr>
<td>Collins &amp; Aikman</td>
<td>2.9</td>
<td>Med Now Tunnel Hill</td>
<td>1.4</td>
</tr>
<tr>
<td>Dalton Box Container</td>
<td>1.4</td>
<td>Murray Emerg. Med Center</td>
<td>1.4</td>
</tr>
<tr>
<td>Dalton Public Schools</td>
<td>1.4</td>
<td>Pearle Vision Center</td>
<td>1.4</td>
</tr>
<tr>
<td>Dalton State College</td>
<td>5.7</td>
<td>Pediatrics</td>
<td>1.4</td>
</tr>
<tr>
<td>Dalton State OCIS</td>
<td>1.4</td>
<td>Peds Care, PC</td>
<td>1.4</td>
</tr>
<tr>
<td>Dalyn Rug Co</td>
<td>1.4</td>
<td>Pleasant Grove Methodist</td>
<td>1.4</td>
</tr>
<tr>
<td>Dan Combs Insurance</td>
<td>1.4</td>
<td></td>
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</table>
## Name of Employing Company

<table>
<thead>
<tr>
<th>Name of Employing Company</th>
<th>Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dr. Edwin Caylor</td>
<td>1.4</td>
</tr>
<tr>
<td>Elite Typing Service</td>
<td>1.4</td>
</tr>
<tr>
<td>Erlanger Med Center</td>
<td>1.4</td>
</tr>
<tr>
<td>Friendship House</td>
<td>1.4</td>
</tr>
<tr>
<td>GA Dept of Corrections</td>
<td>1.4</td>
</tr>
<tr>
<td>Gordon Hospital</td>
<td>1.4</td>
</tr>
<tr>
<td>Griffin Medical Services</td>
<td>1.4</td>
</tr>
<tr>
<td>Shaw Industries</td>
<td>2.9</td>
</tr>
<tr>
<td>Shining Time Daycare</td>
<td>1.4</td>
</tr>
<tr>
<td>Victory Baptist</td>
<td>1.4</td>
</tr>
<tr>
<td>Walmart</td>
<td>1.4</td>
</tr>
<tr>
<td>White’s Pharmacy</td>
<td>2.9</td>
</tr>
<tr>
<td>Whitfield Co. Sheriff’s Office</td>
<td>1.4</td>
</tr>
<tr>
<td>Whitfield Staffing HMC</td>
<td>2.9</td>
</tr>
</tbody>
</table>

## Current Job Title/Description of DSC Graduates

<table>
<thead>
<tr>
<th>Current Job Title/Description of DSC Graduates</th>
<th>Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Administrative assistant</td>
<td>5.7</td>
</tr>
<tr>
<td>Assistant</td>
<td>2.9</td>
</tr>
<tr>
<td>Assistant beautician</td>
<td>1.4</td>
</tr>
<tr>
<td>Auto tech</td>
<td>1.4</td>
</tr>
<tr>
<td>Clerk</td>
<td>2.9</td>
</tr>
<tr>
<td>CNA</td>
<td>1.4</td>
</tr>
<tr>
<td>Coating supervisor</td>
<td>1.4</td>
</tr>
<tr>
<td>Data network coordinator</td>
<td>1.4</td>
</tr>
<tr>
<td>Daycare teacher</td>
<td>2.9</td>
</tr>
<tr>
<td>Daycare worker</td>
<td>1.4</td>
</tr>
<tr>
<td>Electrical helper</td>
<td>1.4</td>
</tr>
<tr>
<td>Front desk clerk</td>
<td>1.4</td>
</tr>
<tr>
<td>Home health aide</td>
<td>1.4</td>
</tr>
<tr>
<td>Human resources</td>
<td>1.4</td>
</tr>
<tr>
<td>Instructor/trainer</td>
<td>1.4</td>
</tr>
<tr>
<td>Kindergarten assistant</td>
<td>1.4</td>
</tr>
<tr>
<td>Legal secretary</td>
<td>1.4</td>
</tr>
<tr>
<td>Lieutenant</td>
<td>1.4</td>
</tr>
<tr>
<td>LPN</td>
<td>7.1</td>
</tr>
<tr>
<td>Mailroom worker</td>
<td>1.4</td>
</tr>
<tr>
<td>Maintenance leadsman</td>
<td>1.4</td>
</tr>
<tr>
<td>Med transcriptionist</td>
<td>1.4</td>
</tr>
<tr>
<td>Medical assistant</td>
<td>1.4</td>
</tr>
<tr>
<td>Medical office assistant</td>
<td>1.4</td>
</tr>
<tr>
<td>Merchandising</td>
<td>1.4</td>
</tr>
<tr>
<td>Not listed</td>
<td>4.3</td>
</tr>
<tr>
<td>Nurse</td>
<td>4.3</td>
</tr>
<tr>
<td>Nurse tech</td>
<td>10.0</td>
</tr>
<tr>
<td>Nursing assistant</td>
<td>1.4</td>
</tr>
<tr>
<td>Office worker</td>
<td>2.9</td>
</tr>
<tr>
<td>Paramedic</td>
<td>2.9</td>
</tr>
<tr>
<td>Pharmacy assistant</td>
<td>1.4</td>
</tr>
<tr>
<td>Pharmacy technician</td>
<td>1.4</td>
</tr>
<tr>
<td>Preschool teacher</td>
<td>1.4</td>
</tr>
<tr>
<td>Proprietor</td>
<td>1.4</td>
</tr>
<tr>
<td>Radiologic tech</td>
<td>1.4</td>
</tr>
<tr>
<td>Receptionist</td>
<td>2.9</td>
</tr>
<tr>
<td>Sales</td>
<td>1.4</td>
</tr>
<tr>
<td>Secretary</td>
<td>1.4</td>
</tr>
<tr>
<td>Student assistant</td>
<td>2.9</td>
</tr>
<tr>
<td>Student worker</td>
<td>1.4</td>
</tr>
<tr>
<td>Teller</td>
<td>1.4</td>
</tr>
<tr>
<td>Temp office assistant</td>
<td>1.4</td>
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<tr>
<td>Training clerk</td>
<td>1.4</td>
</tr>
<tr>
<td>Veterinary tech</td>
<td>1.4</td>
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<tr>
<td>Welding</td>
<td>1.4</td>
</tr>
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</table>

## Degree or Certificate Earned by DSC Graduate

<table>
<thead>
<tr>
<th>Degree or Certificate Earned by DSC Graduate</th>
<th>Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>Associate of Arts, Transfer</td>
<td>10.0</td>
</tr>
<tr>
<td>Associate of Science, Transfer</td>
<td>24.3</td>
</tr>
<tr>
<td>Associate of Applied Science-Business</td>
<td>12.9</td>
</tr>
<tr>
<td>Associate of Applied Science-Health</td>
<td>4.3</td>
</tr>
<tr>
<td>Associate of Applied Science-Technology</td>
<td>4.3</td>
</tr>
<tr>
<td>Associate of Science Nursing</td>
<td>21.4</td>
</tr>
<tr>
<td>Certificates-One year</td>
<td>21.4</td>
</tr>
<tr>
<td>Certificates-Mini</td>
<td>1.4</td>
</tr>
</tbody>
</table>
**Length of Employment of DSC Graduate**

<table>
<thead>
<tr>
<th>Length</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-month</td>
<td>1.4</td>
</tr>
<tr>
<td>2-months</td>
<td>1.4</td>
</tr>
<tr>
<td>3-months</td>
<td>2.9</td>
</tr>
<tr>
<td>5-months</td>
<td>1.4</td>
</tr>
<tr>
<td>6-months</td>
<td>4.3</td>
</tr>
<tr>
<td>1-year</td>
<td>5.8</td>
</tr>
<tr>
<td>1.5-years</td>
<td>1.4</td>
</tr>
<tr>
<td>18-months</td>
<td>1.4</td>
</tr>
<tr>
<td>2-years</td>
<td>7.1</td>
</tr>
<tr>
<td>3-years</td>
<td>4.3</td>
</tr>
<tr>
<td>4-years</td>
<td>2.9</td>
</tr>
<tr>
<td>4.5-years</td>
<td>1.4</td>
</tr>
<tr>
<td>5-years</td>
<td>2.9</td>
</tr>
<tr>
<td>6.5-years</td>
<td>1.4</td>
</tr>
<tr>
<td>9-years</td>
<td>1.4</td>
</tr>
<tr>
<td>10-years</td>
<td>2.9</td>
</tr>
<tr>
<td>12-years</td>
<td>1.4</td>
</tr>
<tr>
<td>15-years</td>
<td>1.4</td>
</tr>
<tr>
<td>33.5-years</td>
<td>1.4</td>
</tr>
<tr>
<td>Did not indicate</td>
<td>51.4</td>
</tr>
</tbody>
</table>

**In your opinion did the graduate’s educational qualification from Dalton State College qualify him/her for the position?**

<table>
<thead>
<tr>
<th>Opinion</th>
<th>Value</th>
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</thead>
<tbody>
<tr>
<td>Yes</td>
<td>83.6</td>
</tr>
<tr>
<td>No</td>
<td>16.4</td>
</tr>
</tbody>
</table>

**How well do you think Dalton State College prepared the graduate for the position?**

<table>
<thead>
<tr>
<th>Preparation</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Extremely well</td>
<td>36.9</td>
</tr>
<tr>
<td>More than adequately</td>
<td>29.2</td>
</tr>
<tr>
<td>Sufficiently</td>
<td>32.3</td>
</tr>
<tr>
<td>Very poorly</td>
<td>1.5</td>
</tr>
</tbody>
</table>
When evaluating your employees in the following aspects, how would you rate Dalton State College graduates? Please circle the number next to your answer.

<table>
<thead>
<tr>
<th>Aspect</th>
<th>Excellent</th>
<th>Good</th>
<th>Average</th>
<th>Poor</th>
<th>Not Applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Knowledge/skills specific to the employment position</td>
<td>43.1</td>
<td>49.2</td>
<td>3.1</td>
<td>0</td>
<td>4.6</td>
</tr>
<tr>
<td>b. Related work experience</td>
<td>31.3</td>
<td>42.2</td>
<td>20.3</td>
<td>1.6</td>
<td>4.7</td>
</tr>
<tr>
<td>c. Prior knowledge of company, including operation of organization</td>
<td>35.9</td>
<td>37.5</td>
<td>18.8</td>
<td>0</td>
<td>7.8</td>
</tr>
<tr>
<td>d. Mathematical/computational skills</td>
<td>41.3</td>
<td>44.4</td>
<td>9.5</td>
<td>0</td>
<td>4.8</td>
</tr>
<tr>
<td>e. Reading skills</td>
<td>49.2</td>
<td>42.9</td>
<td>7.9</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>f. Speaking/listening skills</td>
<td>44.6</td>
<td>40.0</td>
<td>15.4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>g. Writing skills</td>
<td>43.5</td>
<td>45.2</td>
<td>11.3</td>
<td>0</td>
<td>0</td>
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<tr>
<td>h. Computer skills</td>
<td>40.6</td>
<td>37.5</td>
<td>15.6</td>
<td>0</td>
<td>6.3</td>
</tr>
<tr>
<td>i. Problem solving skills</td>
<td>30.8</td>
<td>58.5</td>
<td>9.2</td>
<td>1.5</td>
<td>0</td>
</tr>
<tr>
<td>j. Critical thinking skills</td>
<td>36.9</td>
<td>50.8</td>
<td>10.8</td>
<td>1.5</td>
<td>0</td>
</tr>
<tr>
<td>k. Interpersonal skills</td>
<td>35.4</td>
<td>55.4</td>
<td>7.7</td>
<td>1.5</td>
<td>0</td>
</tr>
<tr>
<td>l. Working cooperatively with others</td>
<td>52.3</td>
<td>36.9</td>
<td>9.2</td>
<td>0</td>
<td>1.5</td>
</tr>
<tr>
<td>m. Organization skills</td>
<td>40.6</td>
<td>50.0</td>
<td>7.8</td>
<td>1.6</td>
<td>0</td>
</tr>
<tr>
<td>n. Leadership potential</td>
<td>36.9</td>
<td>41.5</td>
<td>20.0</td>
<td>1.5</td>
<td>0</td>
</tr>
<tr>
<td>o. Character (reliability, punctuality, integrity, judgment, maturity,</td>
<td>50.8</td>
<td>38.5</td>
<td>10.8</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>politeness, etc.)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>p. Attitudes (initiative, cooperation, loyalty, attendance, personal</td>
<td>59.4</td>
<td>31.3</td>
<td>9.4</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>appearance, etc.)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>q. Ability/willingness to learn</td>
<td>66.2</td>
<td>30.8</td>
<td>3.1</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>r. Professional ethics</td>
<td>58.5</td>
<td>30.8</td>
<td>10.8</td>
<td>0</td>
<td>0</td>
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<tr>
<td>s. Quality of work</td>
<td>53.8</td>
<td>38.5</td>
<td>7.7</td>
<td>0</td>
<td>0</td>
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<tr>
<td>t. Productivity</td>
<td>50.8</td>
<td>40.0</td>
<td>9.2</td>
<td>0</td>
<td>0</td>
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<tr>
<td>u. Overall academic preparation</td>
<td>52.3</td>
<td>41.5</td>
<td>4.6</td>
<td>0</td>
<td>1.5</td>
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<tr>
<td>v. Overall rating of Dalton State College graduates</td>
<td>41.5</td>
<td>53.8</td>
<td>4.6</td>
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</tbody>
</table>
Overall, how would rate your level of satisfaction with the work and performance of the Dalton State College graduate or graduates in your organization?

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Very satisfied</td>
<td>64.7</td>
</tr>
<tr>
<td>Satisfied</td>
<td>33.8</td>
</tr>
<tr>
<td>Dissatisfied</td>
<td>1.5</td>
</tr>
</tbody>
</table>

Based on your experiences employing Dalton State College’s graduates in your company, will you continue to hire them?

| Yes | 100 |

Note: Some numbers may not add up to 100 due to rounding or non-response to a question.