



The InfoDigest

No. 21

Fall 2000

1999-2000 GRADUATING STUDENT SURVEY RESULTS

SUMMARY REPORT

Highlights

- 62% of graduates responded to survey. The total number of degrees and certificates conferred in 1999-2000 was 338.
- 68% of responding graduates were female. 55% enrolled full-time while a student at Dalton State College.
- 79% reported that their objective for attending Dalton State College was fully accomplished.
- A slight majority (32%) completed their degree or certificate program in two years.
- 60% said their immediate plans after graduation was to obtain further education.
- 32% indicated that they were “extremely well” prepared for continuing their education.
- 59% of respondents who entered the labor force said that their new job was related to their program of study.
- 51% rated the quality of education they received at Dalton State College as “Excellent.”
- 88% of respondents indicated they would recommend Dalton State College to someone who wanted to major in their program.
- 89% said if they could start college over, they would choose to attend Dalton State College.
- Overall, 58% rated their level of satisfaction with the education they received at Dalton State College as “Very Satisfied.”

Section I Background Information

1. Degree/Certificate:

Associate of Arts (Transfer Degree)	23	11%
Associate of Science (Transfer Degree)	59	28%
Associate of Applied Science – Business	26	12%
Associate of Applied Science – Technology	22	11%
Associate of Applied Science – Health	8	4%
Associate of Applied Science – Services	2	1%
Associate of Science Nursing	27	13%
Technical Certificate – One Year	31	15%
Technical Certificate – Less Than One Year	7	3%
No reply	4	2%

2. Student Major

No reply	5	2%
Accounting	1	.5%
Automotive	1	.5%
Biological Science	4	2%
Biology	1	.5%
Business	2	1%
Business Admn	19	9%
Business Management Mini Certificate	7	3%
Computer Networking	4	2%
Computer Operations	10	5%
Computer Service	1	.5%
Computer Service Technology	3	1%
Cooperative Program	1	.5%
Dentistry	1	.5%
Drafting & Design	1	.5%
Early Childhood Education	3	1%
Economics	2	1%
Education	26	13%
Elementary Education	1	.5%
Emergency Services Mgt.	1	.5%
EMT	1	.5%

English	2	1%
Environmental Horticulture	4	2%
General Business	11	5%
General Studies	8	4%
History	1	.5%
Industrial Electronics	1	.5%
Industrial Technology	1	.5%
Information Systems	2	1%
Journalism	2	1%
LPN	9	5%
Management	1	.5%
Management Certificate	1	.5%
Marketing	1	.5%
Medical Laboratory Tech	1	.5%
Medical Office Admn	3	1%
Medical Office Assistant	2	1%
Medical Transcription	3	1%
Microcomputer Application	2	1%
MLT	2	1%
MOA	1	.5%
Occupational Therapy	1	.5%
Occupational Therapy, ROT	1	.5%
Occupational Therapy/Radiography	1	.5%
Office Administration	1	.5%
Office Career Technology	8	4%
Philosophy	1	.5%
Physical Therapy	1	.5%
Political Science	1	.5%
Psychology	4	2%
RN	28	13%
Social Work	5	2%
Speech & Drama	1	.5%
Technology	1	.5%
Technology Machine Shop Welding	1	.5%
Welding	1	.5%

3. Division/Department:

Business & Technology	58	28%
Health & Physical Education	6	3%
Humanities	19	9%
Natural Sciences & Math	10	5%
Nursing (RN)	27	13%
Social Science	20	9%
Technical Education	50	24%
No reply	19	9%

4. Gender:

Female	142	68%
Male	61	29%
No reply	6	3%

5. Ethnicity:

Asian or Pacific Islander	2	1%
Black (Non-Hispanic Origin)	6	3%
Hispanic	2	1%
Native American	4	2%
White (Non-Hispanic Origin)	189	90%
No reply	6	3%

6. Age:

19 or under	4	2%
20	16	8%
21	29	14%
22	19	9%
23	15	7%
24	12	6%
25	7	3%
26-29	30	15%
30-39	40	19%
40-61	31	15%
No reply	6	2%

7. While a student at Dalton State College, I was mainly enrolled:

Full-time	116	55%
Part-time	87	42%
No reply	6	3%

8. The classes I attended most frequently were:

Day	135	64%
Evening	39	19%
Day/Evening Combination	29	14%
No reply	6	3%

9. Did you participate in any of the following activities while at Dalton State College?

Campus employment	33	16%
Off-campus employment	55	26%
Other	18	9%
No reply	103	49%

10. How many hours a week did you typically work while taking classes?

1-10 hours per week	13	6%
11-15 hours per week	13	6%
16-25 hours per week	57	28%
26-35 hours per week	29	14%
36 or over per week	74	35%
I was not employed	20	10%
No reply	3	1%

11. How many hours a week did you typically study outside the classroom?

1-5 hours per week	61	29%
6-10 hours per week	81	39%
11-15 hours per week	45	21%
16-20 hours per week	12	6%
20 or over per week	9	4%
No reply	1	1%

12. How many times did you change your major at Dalton State College?

Never	96	46%
Once	68	33%
Twice	32	15%
Three or more times	13	6%

13. How involved were you in campus programs, activities, and organizations?

Heavily	9	4%
Moderately	25	12%
Slightly	60	29%
Not at all	115	55%

14. How often did you meet with faculty members outside of class?

Never	32	15%
Rarely	59	28%
Occasionally	87	42%
Often	30	14%
No Reply	1	1%

15. What was your primary objective for attending Dalton State College?

Obtain Associate Degree or Certificate	154	73%
Obtain a bachelor's (4-year) degree	8	4%
Enhance my job skills in my present field of work or study	10	5%
Enhance my job skills for a new line of work	17	8%
Take courses to transfer to another college	19	9%
Take courses for personal interest	1	1%

16. To what extent do you feel you accomplished your objective?

Fully accomplished	165	79%
Partially accomplished	39	19%
No Reply	5	2%

17. How long did it take you to complete your degree or certificate program at Dalton State College?

Less than 1 year	2	1%
1 year	16	8%
2 years	67	32%
3 years	70	34%
4 years	28	13%
5 or more	21	10%
No Reply	5	2%

Section II Career and Educational Plans After Graduation

18. What are your immediate plans after graduation?

Obtain further education	125	60%
Obtain full-time employment	54	26%
Other	17	8%
Missing	13	6%

19. If your plans are to continue your education, do you plan to eventually...

Transfer to a four-year college?	94	45%
Obtain another associate degree?	16	7%
Obtain certification in some area through college course work?	4	2%
Take more college courses?	31	15%
Take some professional development courses?	1	1%
Attend graduate school	2	1%
No Reply	61	29%

20. How well did Dalton State College prepare you for continuing your education?

Extremely well	67	32%
More than adequately	49	23%
Sufficiently	39	19%
Less than sufficiently	1	1%
No Reply	53	25%

21. What is the highest degree or certificate that you eventually plan to obtain?

Associate degree	15	7%
Bachelor's degree	57	27%
Master's degree	48	23%
Doctoral degree	17	8%
Professional degree (such as law, medicine, dentistry)	6	3%
Technical program certificate or diploma	4	2%
No plans, undecided	11	5%
No Reply	51	25%

22. What is your current employment status?

Unemployed, not seeking or planning to work	11	5%
Unemployed, seeking employment	19	9%
Working part-time at the job I had before I graduated	61	29%
Working full-time at the job I had before I graduated	75	36%
Work part-time at a new job I recently obtained	8	4%
Work full-time at a new job I recently obtained	31	15%
Enlisted in the military	1	1%
No Reply	3	1%

23. If you are working, what is your job title?

Accountant paraprofessional	1	.5%
Administrative assistant	2	1%
Administrative clerk	1	.5%
Agent	1	.5%
Air traffic controller	1	.5%
Assistant manager	2	1%
Automotive technician	2	1%
Babysitter	1	.5%
Canadian operations	1	.5%
Case manager	1	.5%
Cashier	2	1%
Claims processor	1	.5%
C N A	1	.5%
Computer operator	1	.5%

Construction worker	1	.5%
Courier	2	1%
Creel leader/operator	1	.5%
Customer service	5	2%
Data entry clerk	1	.5%
Delivery person	1	.5%
Desk clerk	1	.5%
Detention officer	1	.5%
E-commerce	1	.5%
Field engineer	1	.5%
Finishing dept manager	1	.5%
Finishing supervisor	1	.5%
Front desk	1	.5%
Health record analyst	1	.5%
Home health aide	1	.5%
Hyster driver	1	.5%
Inspector	1	.5%
Insurance clerk	1	.5%
Lab assistant/Marketing coord.	1	.5%
Library assistant	1	.5%
Licensed sales producer	1	.5%
Lineman	1	.5%
Lock assembler	1	.5%
LPN	1	.5%
LTO	1	.5%
Maintenance manager	1	.5%
Manager	1	.5%
Manager/secretary	1	.5%
Mechanic	1	.5%
Medical assistant	1	.5%
Medical office assistant	1	.5%
Medical transcriptionist/secretary	1	.5%
Mender/inspector	1	.5%
MLT	2	1%
MOA	1	.5%
Network manager	1	.5%

Nurse	1	.5%
Nurse tech	9	4%
Office administrator	1	.5%
Office clerk	1	.5%
Operator	1	.5%
Optician apprentice	1	.5%
Paraprofessional	3	1%
Paramedic/supervisor	1	.5%
Patient care tech	2	1%
Personnel/human resources asst	1	.5%
Pharmacy tech	2	1%
Phlebotomist	1	.5%
Plant manager	1	.5%
President	1	.5%
Production planning coordinator	1	.5%
Program coordinator	1	.5%
Prototype design	1	.5%
Purchasing agent	1	.5%
Purchasing coordinator	1	.5%
Ranger Boy Scouts of America	1	.5%
Receptionist/file clerk	1	.5%
Research specialist	1	.5%
RN	4	2%
Roofer	1	.5%
Sales clerk	8	4%
Sales Mgr/Dir/Spvsr	1	.5%
Sales reporting supervisor	1	.5%
School bus builder	1	.5%
Secretary	3	1%
Security guard	1	.5%
Self employed	2	1%
Server	1	.5%
Shipping	2	1%
Social services tech	1	.5%
Sr. operations analyst	1	.5%
Student assistant	4	2%

Substitute teacher	2	1%
Supervisor	1	.5%
Swim instructor/lifeguard	1	.5%
System accounting administrator	1	.5%
Tech & unit secretary	1	.5%
Technical support specialist	1	.5%
Teller	4	2%
Training coordinator	1	.5%
Tufting mechanic	1	.5%
Twister operator	1	.5%
Waitress	1	.5%
No Reply	69	32%

24. To improve the curriculum and programs at Dalton State College, we would like to contact your employer for input. May we contact your employer?

Yes	123	59%
No	46	22%
No Reply	40	19%

25. What will you earn during your first year?

\$15,000 or less	41	20%
\$15,001 – 20,000	27	13%
\$20,001 – 25,000	28	13%
\$25,001 – 30,000	33	16%
\$30,001 – 40,000	23	11%
\$40,001 – 60,000	10	5%
Over \$60,000	2	1%
No Reply	45	21%

26. To what extent is your new job related to your program/major at Dalton State College?

Directly related	80	38%
Somewhat related	43	21%
Not related	31	15%
Does not apply	21	10%
No Reply	34	16%

27. How important do you feel your degree or certificate was in obtaining your position?

Very important	78	37%
Somewhat important	31	15%
Not important	56	27%
No Reply	44	21%

28. In your opinion, how difficult was it to obtain a job in your area of study or major?

Very difficult	11	5%
Difficult	33	16%
Average	68	32%
Easy	35	17%
No Reply	62	30%

Section III Knowledge and Skills Developed

Looking back at your College experiences, how well do you think Dalton State College prepared you in these areas?

29. Ability to write well

Poorly	4	2%
Adequately	107	51%
Very well	91	44%
No Reply	7	3%

30. Ability to speak well and give oral presentations

Poorly	4	2%
Adequately	96	46%
Very well	101	48%
No Reply	8	4%

31. Listening

Poorly	4	2%
Adequately	96	46%
Very well	103	49%
No Reply	6	3%

32. Understand and perform basic mathematical operations

Poorly	8	4%
Adequately	100	48%
Very well	96	46%
No Reply	5	2%

33. Skills in using computer

Poorly	8	4%
Adequately	93	45%
Very well	97	46%
No Reply	11	5%

34. Analyzing and evaluating ideas

Adequately	111	53%
Very well	93	45%
No Reply	5	2%

35. Problem solving

Poorly	1	1%
Adequately	109	52%
Very well	95	45%
No Reply	4	2%

36. Critical thinking

Poorly	1	1%
Adequately	101	48%
Very well	103	49%
No Reply	4	2%

37. Conducting research and experiments

Poorly	9	4%
Adequately	117	56%
Very well	77	37%
No Reply	6	3%

38. Planning and organizing

Poorly	1	1%
Adequately	96	46%
Very well	108	51%
No Reply	4	2%

39. Using new technologies

Poorly	9	4%
Adequately	109	52%
Very well	85	41%
No Reply	6	3%

40. Appreciation of works of art and other cultural activities

Poorly	24	11%
Adequately	109	52%
Very well	66	32%
No Reply	10	5%

41. Maintaining physical health and well-being

Poorly	19	9%
Adequately	116	56%
Very well	67	32%
No Reply	7	3%

42. Using the library

Poorly	17	8%
Adequately	106	51%
Very well	80	38%
No Reply	6	3%

43. Interacting with diverse groups of peoples and cultures

Poorly	15	7%
Adequately	97	46%
Very well	92	44%
No Reply	5	3%

44. Working cooperatively

Poorly	3	1%
Adequately	86	41%
Very well	116	56%
No Reply	4	2%

45. Leadership skills

Poorly	8	4%
Adequately	105	50%
Very well	92	44%
No Reply	4	2%

46. Creative thinking

Poorly	7	3%
Adequately	86	41%
Very well	112	54%
No Reply	4	2%

47. Clarifying personal values

Poorly	12	6%
Adequately	93	44%
Very well	100	48%
No Reply	4	2%

48. Personal skills (self-reliance, self-evaluation, self-confidence)

Poorly	7	3%
Adequately	90	43%
Very well	108	52%
No Reply	4	2%

49. Persuading others

Poorly	14	7%
Adequately	117	56%
Very well	72	34%
No Reply	6	3%

50. Skills necessary for active citizenship

Poorly	15	7%
Adequately	108	52%
Very well	79	38%
No Reply	7	3%

51. Dealing with public

Poorly	11	5%
Adequately	89	43%
Very well	105	50%
No Reply	4	2%

Section IV Quality of Instruction and Advising

How would you rate the quality of each of the following aspects of the College?

52. Quality of instruction by faculty

Poor	2	1%
Fair	17	8%
Good	103	49%
Excellent	79	38%
No reply	8	4%

53. Academic advising

Poor	15	7%
Fair	35	17%
Good	86	41%
Excellent	65	31%
No reply	8	4%

54. Clarity of program requirements

Poor	9	4%
Fair	30	14%
Good	94	45%
Excellent	68	33%
No reply	8	4%

55. Availability of faculty advisor

Does not apply	1	1%
Poor	6	3%
Fair	25	12%
Good	92	44%
Excellent	77	36%
No reply	8	4%

56. Career advising

Does not apply	8	4%
Poor	15	7%
Fair	48	23%
Good	74	35%
Excellent	56	27%
No reply	8	4%

57. Quality of instruction in laboratories

Does not apply	9	4%
Poor	5	2%
Fair	32	15%
Good	98	47%
Excellent	55	26%
No reply	10	5%

58. Accessibility of faculty

Does not apply	2	1%
Poor	6	3%
Fair	28	13%
Good	87	42%
Excellent	77	37%
No reply	9	4%

59. Availability of needed courses

Does not apply	2	1%
Poor	13	6%
Fair	41	20%
Good	96	46%
Excellent	49	23%
No reply	8	4%

60. Quality of non-instructional services (such as computer services, library, etc.)

Does not apply	2	1%
Poor	3	1%
Fair	23	11%
Good	106	51%
Excellent	66	32%
No reply	9	4%

61. Testing/grading system

Does not apply	2	1%
Poor	4	2%
Fair	30	14%
Good	98	47%
Excellent	67	32%
No reply	8	4%

62. Class size

Poor	1	1%
Fair	15	7%
Good	99	47%
Excellent	87	42%
No reply	7	3%

63. Classroom and teaching facilities

Does not apply	1	1%
Poor	2	1%
Fair	18	9%
Good	99	47%
Excellent	82	39%
No reply	7	3%

To what extent do you agree or disagree with the following statements about your major program?

64. Faculty were genuinely interested in the process of students in the program

Strongly disagree	1	1%
Disagree	9	4%
Agree	108	51%
Strongly agree	83	40%
No reply	8	4%

65. The program was academically demanding

Strongly disagree	1	1%
Disagree	6	3%
Agree	96	45%
Strongly agree	98	47%
No reply	8	4%

66. The division or department was characterized by mutual respect between students and professors

Strongly disagree	2	1%
Disagree	7	3%
Agree	110	53%
Strongly agree	81	39%
No reply	9	4%

67. Faculty was knowledgeable and well-prepared for their courses

Strongly disagree	1	1%
Disagree	6	3%
Agree	101	48%
Strongly agree	93	44%
No reply	8	4%

68. The courses that I needed or required were available

Strongly disagree	1	1%
Disagree	14	7%
Agree	114	54%
Strongly agree	71	34%
No reply	9	4%

69. The academic ability of other students in my program was high

Strongly disagree	2	1%
Disagree	8	4%
Agree	142	68%
Strongly agree	49	23%
No reply	8	4%

70. Registration procedures were efficient

Strongly disagree	5	2%
Disagree	14	7%
Agree	129	62%
Strongly agree	57	27%
No reply	4	2%

71. There were sufficient opportunities to interact with faculty

Strongly disagree	1	1%
Disagree	11	5%
Agree	130	62%
Strongly agree	60	29%
No reply	7	3%

72. Grading practices were fair and appropriate

Strongly disagree	1	1%
Disagree	6	3%
Agree	127	60%
Strongly agree	71	34%
No reply	4	2%

73. I received helpful feedback from faculty on my academic progress

Strongly disagree	2	1%
Disagree	19	9%
Agree	109	52%
Strongly agree	73	35%
No reply	6	3%

74. I was satisfied with the instruction I received

Strongly disagree	1	1%
Disagree	10	5%
Agree	117	56%
Strongly agree	77	36%
No reply	4	2%

75. Instructional equipment was up-to-date and available

Strongly disagree	2	1%
Disagree	13	6%
Agree	118	57%
Strongly agree	71	34%
No reply	5	2%

76. Classroom facilities were adequate and comfortable

Strongly disagree	1	1%
Disagree	10	5%
Agree	118	56%
Strongly agree	75	36%
No reply	5	2%

77. If I were starting over, I would take my major in this department or division again

Strongly disagree	5	2%
Disagree	13	6%
Agree	98	47%
Strongly agree	89	43%
No reply	4	2%

78. The atmosphere at Dalton State College and in my department or division encourages intellectual development

Strongly disagree	2	1%
Disagree	6	2%
Agree	112	54%
Strongly agree	83	40%
No reply	6	3%

79. Dalton State College has an image as a strong academic institution

Strongly disagree	3	1%
Disagree	5	2%
Agree	114	55%
Strongly agree	84	41%
No reply	3	1%

80. The College administration is committed to providing the best education possible for all students

Strongly disagree	2	1%
Disagree	9	4%
Agree	111	54%
Strongly agree	84	40%
No reply	3	1%

To what extent do you agree or disagree with the following statements about your major advisor?

My major advisor...

81. knew my name and showed an interest personally

Does not apply	3	1%
Strongly disagree	4	2%
Disagree	15	7%
Agree	72	35%
Strongly agree	112	54%
No reply	3	1%

82. was available during pre-registration and registration to advise me

Does not apply	2	1%
Strongly disagree	5	2%
Disagree	10	5%
Agree	74	36%
Strongly agree	115	55%
No reply	3	1%

83. gave me feedback on my academic progress

Does not apply	3	1%
Strongly disagree	10	5%
Disagree	22	11%
Agree	68	33%
Strongly agree	103	49%
No reply	3	1%

84. provided me with accurate information about what I needed to know about the

Does not apply	3	1%
Strongly disagree	9	4%
Disagree	13	6%
Agree	86	41%
Strongly agree	94	46%
No reply	4	2%

85. was on time for appointments with me

Does not apply	3	1%
Strongly disagree	4	2%
Disagree	5	2%
Agree	88	42%
Strongly agree	105	51%
No reply	4	2%

86. was accessible when I needed help

Does not apply	3	1%
Strongly disagree	4	2%
Disagree	12	6%
Agree	83	40%
Strongly agree	103	49%
No reply	4	2%

87. reviewed my academic record prior to giving advice

Does not apply	4	2%
Strongly disagree	7	3%
Disagree	16	8%
Agree	88	42%
Strongly agree	90	43%
No reply	4	2%

88. gave me information about careers and further educational opportunities in my major

Does not apply	9	4%
Strongly disagree	10	5%
Disagree	26	12%
Agree	85	41%
Strongly agree	75	36%
No reply	4	2%

89. referred me to appropriate resources on campus

Does not apply	8	4%
Strongly disagree	9	4%
Disagree	20	10%
Agree	88	42%
Strongly agree	80	38%
No reply	4	2%

90. is someone I would recommend to other students on campus

Does not apply	5	2%
Strongly disagree	11	5%
Disagree	12	6%
Agree	73	35%
Strongly agree	104	50%
No reply	4	2%

Section V Satisfaction With Academic And Student Support Services

How would you rate your level of satisfaction with these services of the College?

91. New student orientation

Didn't know about service	8	4%
Didn't use	35	17%
Dissatisfied	6	3%
Satisfied	116	55%
Very satisfied	36	17%
No reply	8	4%

92. Admissions office

Didn't use	4	2%
Very dissatisfied	6	3%
Dissatisfied	7	3%
Satisfied	143	68%
Very satisfied	39	19%
No reply	10	5%

93. Registration

Very dissatisfied	5	2%
Dissatisfied	13	6%
Satisfied	139	67%
Very satisfied	42	20%
No reply	10	5%

94. Student records/transcripts

Didn't use	8	4%
Very dissatisfied	6	3%
Dissatisfied	18	9%
Satisfied	129	61%
Very satisfied	39	19%
No reply	9	4%

95. Business office (where you pay fees)

Didn't use	3	1%
Very dissatisfied	2	1%
Dissatisfied	7	3%
Satisfied	142	68%
Very satisfied	47	23%
No reply	8	4%

96. Academic VP's office

Didn't know about service	13	6%
Didn't use	55	27%
Very dissatisfied	2	1%
Dissatisfied	2	1%
Satisfied	92	44%
Very satisfied	36	17%
No reply	9	4%

97. Developmental studies

Didn't know about service	14	7%
Didn't use	67	32%
Very dissatisfied	1	1%
Dissatisfied	3	1%
Satisfied	88	42%
Very satisfied	28	13%
No reply	8	4%

98. Library

Didn't use	8	4%
Dissatisfied	2	1%
Satisfied	139	67%
Very satisfied	53	25%
No reply	7	3%

99. Bookstore

Didn't use	4	2%
Very dissatisfied	1	1%
Dissatisfied	12	6%
Satisfied	141	68%
Very satisfied	44	21%
No reply	7	3%

100. Cafeteria

Didn't know about service	2	1%
Didn't use	29	14%
Very dissatisfied	2	1%
Dissatisfied	8	4%
Satisfied	116	55%
Very satisfied	44	21%
No reply	8	4%

101. Computer services

Didn't know about service	2	1%
Didn't use	18	9%
Dissatisfied	4	2%
Satisfied	123	58%
Very satisfied	52	25%
No reply	10	5%

102. Parking

Didn't know about service	1	1%
Didn't use	2	1%
Very dissatisfied	14	7%
Dissatisfied	34	16%
Satisfied	125	60%
Very satisfied	24	11%
No reply	9	4%

103. Campus police and security

Didn't know about service	1	1%
Didn't use	18	9%
Very dissatisfied	5	2%
Dissatisfied	4	2%
Satisfied	130	62%
Very satisfied	42	20%
No reply	9	4%

104. ACE Center

Didn't know about service	5	2%
Didn't use	48	23%
Dissatisfied	2	1%
Satisfied	109	52%
Very satisfied	37	18%
No reply	8	4%

105. Student center

Didn't know about service	2	1%
Didn't use	23	11%
Very dissatisfied	1	1%
Dissatisfied	1	1%
Satisfied	130	62%
Very satisfied	44	20%
No reply	8	4%

106. Career services

Didn't know about service	8	4%
Didn't use	63	30%
Very dissatisfied	1	1%
Dissatisfied	5	2%
Satisfied	92	44%
Very satisfied	32	15%
No reply	8	4%

107. Disability support services

Didn't know about service	18	9%
Didn't use	101	49%
Dissatisfied	3	1%
Satisfied	57	27%
Very satisfied	19	9%
No reply	11	5%

108. Financial aid services

Didn't know about service	1	1%
Didn't use	20	9%
Very dissatisfied	6	3%
Dissatisfied	14	7%
Satisfied	107	51%
Very satisfied	51	24%
No reply	10	5%

109. Veterans affairs

Didn't know about service	19	9%
Didn't use	105	50%
Dissatisfied	4	2%
Satisfied	52	25%
Very satisfied	16	8%
No reply	13	6%

110. Tutorial services

Didn't know about service	13	6%
Didn't use	91	43%
Very dissatisfied	1	1%
Dissatisfied	9	4%
Satisfied	65	31%
Very satisfied	20	10%
No reply	10	5%

111. College newspaper

Didn't know about service	9	4%
Didn't use	69	33%
Very dissatisfied	2	1%
Dissatisfied	7	3%
Satisfied	89	43%
Very satisfied	24	12%
No reply	9	4%

112. Student government

Didn't know about service	8	4%
Didn't use	85	41%
Very dissatisfied	1	1%
Dissatisfied	5	2%
Satisfied	78	37%
Very satisfied	21	10%
No reply	11	5%

113. Intramural sports and other student activities programs

Didn't know about service	7	3%
Didn't use	96	46%
Very dissatisfied	1	1%
Dissatisfied	7	3%
Satisfied	65	31%
Very satisfied	24	12%
No reply	9	4%

114. Recreation area in the student center

Didn't know about service	7	3%
Didn't use	79	38%
Very dissatisfied	1	1%
Dissatisfied	5	2%
Satisfied	84	40%
Very satisfied	25	12%
No reply	8	4%

115. Physical activities facilities

Didn't know about service	4	2%
Didn't use	67	32%
Very dissatisfied	2	1%
Dissatisfied	5	2%
Satisfied	94	45%
Very satisfied	27	13%
No reply	10	5%

116. Cultural programs (lectures, concerts, etc.)

Didn't know about service	7	3%
Didn't use	72	34%
Very dissatisfied	1	1%
Dissatisfied	3	1%
Satisfied	91	44%
Very satisfied	23	11%
No reply	12	6%

117. Academic support services (e.g., writing lab, Math lab)

Didn't know about service	4	2%
Didn't use	70	34%
Very dissatisfied	4	2%
Dissatisfied	7	3%
Satisfied	85	41%
Very satisfied	30	14%
No reply	9	4%

Section VI About Dalton State College**118. Overall, how would you rate the quality of education you received at Dalton State College?**

Excellent	107	51%
Good	83	40%
Average	16	8%
No reply	3	1%

119. What is your overall impression/attitude toward Dalton State College?

Very positive	109	52%
Positive	89	42%
Negative	4	2%
Very negative	1	1%
No opinion	2	1%
No reply	4	2%

120. How sure are you that you made the right choice in attending Dalton State College?

Definitely right choice	158	76%
Probably right choice	36	17%
Not sure	7	3%
Probably wrong choice	2	1%
Definitely wrong choice	1	1%
No reply	5	2%

121. Would you recommend Dalton State College to someone who wanted to major in your program?

Yes	185	88%
No	14	7%
Don't know	6	3%
No reply	4	2%

122. If you could start college over, would you choose to attend Dalton State College?

Definitely yes	129	62%
Probably yes	56	27%
Not sure	11	5%
Probably no	8	4%
Definitely no	2	1%
No reply	3	1%

123. Overall, how would rate your level of satisfaction with the education you received at Dalton State College?

Very satisfied	122	58%
Satisfied	80	38%
Dissatisfied	2	1%
Neutral	1	1%
No reply	4	2%