



2001-2002 STAFF SURVEY
Survey Conducted: March 2002
Total Respondents: 62 (41% of Staff Total)

Background Information

1. How long have you been a staff member at DSC?

1 – 4 years	27	43.5%
5 – 9 years	15	24.2%
10 – 19 years	14	22.6%
20 – 29 years	4	6.5%
30 or more years	0	0.0%
6 months	1	1.6%
No Response	1	1.6%

2. How long have you been a staff member in current job title?

1 – 4 years	33	53.2%
5 – 9 years	12	19.4%
10 – 19 years	11	17.7%
20 – 29 years	3	4.8%
6 months	1	1.6%
No Response	2	3.2%

3. What is your gender?

Female	46	74.2%
Male	14	22.6%
No Response	2	3.2%

Background Information (cont'd)

4. What is your race/ethnicity?

African-American/Black	3	4.8%
American Indian, Alaska Native	0	0.0%
Asian-American, Pacific Islander	0	0.0%
Caucasian-American/White	56	90.3%
Mexican-American/Chicano, Hispanic	1	1.6%
Other/Multiracial	0	0.0%
Prefer not to respond	1	1.6%
No Response	1	1.6%

5. What is your employment level?

Full-time	58	93.5%
Part-time	3	4.8%
No Response	1	1.6%

6. What is your area of employment?

Office of the President (Public Relations, Institutional Research, Institutional Advancement)	4	6.5%
Academic Affairs (Academic Divisions, Library, Continuing Education, PREP, Tech-Prep, Adult Literacy, Elderhostel, JTPA)	22	35.5%
Student Affairs, (ACE Center, Financial Aid, Student Activities)	5	8.1%
Enrollment Services (Admissions, Registrar, OCIS)	11	17.7%
Fiscal Affairs (Plant Operations, Security, Business office, Payroll, Purchasing, Bookstore, Receiving, Food Service, Maintenance)	15	24.2%
No Response	5	8.1%

7. What is your highest earned degree?

Doctorate	2	3.2%
Master's	12	19.4%
Bachelor's	18	29.0%
Associate	16	25.8%
Other	11	17.7%
No Response	3	4.8%

Background Information (cont'd)

8. Highest degree currently working on:

None	42	67.7%
Associate	4	6.5%
Bachelor's	7	11.3%
Master's	7	11.3%
No Response	2	3.2%

Institutional Purpose

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
9. The official mission and core purposes of Dalton State College accurately reflect the purpose and practices of the college.	23 37.1%	34 54.8%	3 4.8%	1 1.6%	0 0.0%	1 1.6%
10. In general, the educational programs of DSC carry out the official purpose of the college.	27 43.5%	31 50.0%	2 3.2%	1 1.6%	0 0.0%	1 1.6%
11. DSC's official mission and core purposes are appropriate to the College's role as a USG institution in Northwest Georgia.	21 33.9%	36 58.1%	4 6.5%	0 0.0%	0 0.0%	1 1.6%
12. The financial and human resources of the College are sufficient to support an effective educational program.	15 24.2%	35 56.5%	7 11.3%	5 8.1%	0 0.0%	0 0.0%
13. College Publications, including the undergraduate catalog, accurately represent the programs, procedures, requirements, costs, and faculty at DSC.	19 30.6%	38 61.3%	3 4.8%	2 3.2%	0 0.0%	0 0.0%

Planning and Institutional Effectiveness

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
14. DSC engages in effective planning for its educational programs.	13 21.0%	37 59.7%	9 14.5%	3 4.8%	0 0.0%
15. DSC engages in effective planning for its administrative and educational support programs.	8 12.9%	39 62.9%	12 19.4%	3 4.8%	0 0.0%
16. DSC engages in effective evaluation for its educational programs.	8 12.9%	37 59.7%	12 19.4%	5 8.1%	0 0.0%
17. DSC engages in effective evaluation for its administrative and educational support programs.	6 9.7%	41 66.1%	15 24.2%	0 0.0%	0 0.0%
18. DSC evaluates student achievement through the use of key performance indicators such as state licensing exams, regents' testing program, and job placement rates.	15 24.2%	33 53.2%	13 21.0%	1 1.6%	0 0.0%
19. The Office of Institutional Research at DSC is effective in collecting, analyzing, and disseminating information and data.	19 30.6%	36 58.1%	7 11.3%	0 0.0%	0 0.0%
20. The preparation of the DSC annual budget is preceded by adequate educational planning.	11 17.7%	25 40.3%	25 40.3%	1 1.6%	0 0.0%

Administration

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No Opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
21. In general, the DSC administrative organization is consistent with and supportive of the institutional mission.	14 22.6%	39 62.9%	5 8.1%	4 6.5%	0 0.0%	0 0.0%
22. On the whole, the DSC administration is effective in gathering and allocating resources to accomplish institutional goals.	16 25.8%	39 62.9%	6 9.7%	1 1.6%	0 0.0%	0 0.0%
23. In general, the DSC administrative organization is effective in supporting the various College units to accomplish their goals.	16 25.8%	38 61.3%	8 12.9%	0 0.0%	0 0.0%	0 0.0%
24. The roles and responsibilities of the administrative positions at DSC are clear and appropriate.	16 25.8%	31 50.0%	8 12.9%	7 11.3%	0 0.0%	0 0.0%
25. I have adequate information about DSC policies and procedures that affect me.	15 24.2%	31 50.0%	5 8.1%	11 17.7%	0 0.0%	0 0.0%
26. I have the opportunity to evaluate administrators/supervisors in my unit.	14 22.6%	25 40.3%	9 14.5%	10 16.1%	3 4.8%	1 1.6%
27. My supervisor is evaluated on a regular basis.	17 27.4%	29 46.8%	14 22.6%	2 3.2%	0 0.0%	0 0.0%
28. There are opportunities for participation in governance activities.	8 12.9%	27 43.5%	18 29.0%	8 12.9%	0 0.0%	1 1.6%

Working Environment and Conditions

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No Opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
29. Most faculty with whom I interact treat me with respect.	25 40.3%	29 46.8%	0 0.0%	6 9.7%	1 1.6%	1 1.6%
30. Most students with whom I interact treat me with respect.	21 33.9%	39 62.9%	0 0.0%	2 3.2%	0 0.0%	0 0.0%
31. Minority staff are treated fairly at DSC.	18 29.0%	26 41.9%	16 25.8%	0 0.0%	1 1.6%	1 1.6%
32. Women staff are treated fairly at DSC.	14 22.6%	34 54.8%	6 9.7%	6 9.7%	1 1.6%	1 1.6%
33. My responsibilities contribute to DSC's role in providing quality instructional service.	18 29.0%	36 58.1%	7 11.3%	0 0.0%	0 0.0%	1 1.6%
34. My responsibilities contribute to DSC's mission.	24 38.7%	34 54.8%	4 6.5%	0 0.0%	0 0.0%	0 0.0%
35. My responsibilities contribute to the service DSC renders students.	24 38.7%	32 51.6%	5 8.1%	0 0.0%	0 0.0%	1 1.6%
36. My responsibilities contribute to DSC's public service mission.	21 33.9%	34 54.8%	7 11.3%	0 0.0%	0 0.0%	0 0.0%
37. My department or unit has and follows a mission statement.	24 38.7%	27 43.5%	8 12.9%	1 1.6%	0 0.0%	2 3.2%
38. My unit continually evaluates its purposes, policies, procedures, and activities.	20 32.3%	32 51.6%	7 11.3%	1 1.6%	1 1.6%	1 1.6%

Working Environment and Conditions (cont'd)

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
39. Campus facilities and equipment are adequate to service the needs of the institution in relation to its stated purpose, programs, and activities.	19 30.6%	27 43.5%	5 8.1%	9 14.5%	1 1.5%	1 1.6%
40. My department provides me with adequate equipment and/or materials with which to do my job.	30 48.4%	26 41.9%	0 0.0%	6 9.7%	0 0.0%	0 0.0%
41. My work area effectively resolves health and safety concerns expressed by workers.	21 33.9%	35 56.5%	3 4.8%	2 3.2%	0 0.0%	1 1.6%
42. I am usually satisfied with the quality and/or temperature of the air in my work environment.	4 6.5%	37 59.7%	1 1.6%	16 25.8%	4 6.5%	0 0.0%
43. My department has written hazard procedures available to all employees in my work environment.	11 17.7%	30 48.4%	13 21.0%	6 9.7%	1 1.6%	1 1.6%
44. My department gives attention to the needs of handicapped individuals in the workplace.	20 32.3%	33 53.2%	8 12.9%	1 1.6%	0 0.0%	0 0.0%
45. The level of background noise in my working environment interferes with my job performance.	1 1.6%	10 16.1%	6 9.7%	31 50.0%	14 22.6%	0 0.0%
46. Campus facilities are safe.	18 29.0%	40 64.5%	2 3.2%	1 1.6%	0 0.0%	1 1.6%
47. Campus facilities are attractive and well maintained.	21 33.9%	39 62.9%	2 3.2%	0 0.0%	0 0.0%	0 0.0%
48. The campus grounds are attractive and well maintained.	30 48.4%	28 45.2%	1 1.6%	3 4.8%	0 0.0%	0 0.0%
49. There is adequate parking where needed on campus.	5 8.1%	20 32.3%	6 9.7%	22 35.5%	9 14.5%	0 0.0%
50. The physical environment in which I work is satisfactory.	16 25.8%	39 62.9%	0 0.0%	5 8.1%	1 1.6%	1 1.6%

Working Environment and Conditions (cont'd)

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
51. Classroom space is adequate.	3 4.8%	20 32.3%	24 38.7%	14 22.6%	1 1.6%	0 0.0%
52. Laboratory space is adequate.	3 4.8%	17 27.4%	30 48.4%	9 14.5%	1 1.6%	2 3.2%
53. The library and other learning resources are adequate to support the needs of the users.	23 37.1%	29 46.8%	9 14.5%	1 1.6%	0 0.0%	0 0.0%
54. The library provides convenient, effective access to library resources needed in my work.	22 35.5%	29 46.8%	9 14.5%	2 3.2%	0 0.0%	0 0.0%
55. The library maintains adequate hours to ensure accessibility to users	25 40.3%	28 45.2%	8 12.9%	1 1.6%	0 0.0%	0 0.0%
56. Library staff is helpful and competent.	27 43.5%	28 45.2%	6 9.7%	1 1.6%	0 0.0%	0 0.0%
57. Lighting on campus is adequate.	23 37.1%	33 53.2%	2 3.2%	4 6.5%	0 0.0%	0 0.0%
58. On the whole, DSC takes reasonable steps to provide a healthy, safe, and secure environment for all members of the campus community.	22 35.5%	36 58.1%	2 3.2%	1 1.6%	0 0.0%	1 1.6%
59. Overall, DSC students receive a high quality education.	27 43.5%	30 48.4%	4 6.5%	1 1.6%	0 0.0%	0 0.0%
60. Staff are interested in helping students.	19 30.6%	37 59.7%	4 6.5%	2 3.2%	0 0.0%	0 0.0%
61. Faculty & administrators are interested in helping students.	21 33.9%	34 54.8%	5 8.1%	2 3.2%	0 0.0%	0 0.0%
62. There is little trust between staff and campus administrators.	3 4.8%	7 11.3%	19 30.6%	25 40.3%	8 12.9%	0 0.0%
63. Staff is committed to the welfare of DSC.	15 24.2%	39 62.9%	5 8.1%	3 4.8%	0 0.0%	0 0.0%

Working Environment and Conditions (cont'd)

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
64. DSC's policies and procedures for promotion are administered equitable.	1 1.6%	29 46.8%	23 37.1%	6 9.7%	1 1.6%	2 3.2%
65. The criteria used for staff pay increases are appropriate and are fairly applied.	3 4.8%	25 40.3%	16 25.8%	15 24.2%	2 3.2%	1 1.6%
66. DSC provides a comfortable atmosphere for minority students, faculty, and staff.	9 14.5%	43 69.4%	10 16.1%	0 0.0%	0 0.0%	0 0.0%
67. DSC incorporates technological advances into its operations.	17 27.4%	40 64.5%	4 6.5%	1 1.6%	0 0.0%	0 0.0%
68. Information technology resources at DSC are adequate.	15 24.2%	41 66.1%	2 3.2%	2 3.2%	1 1.6%	1 1.6%
69. There are adequate provisions for the training staff so that they may use appropriate technology resources effectively.	15 24.2%	38 61.3%	6 9.7%	2 3.2%	0 0.0%	1 1.6%
70. There is a clearly defined program for maintaining and replacing equipment and software so that they remain consistent with current technology.	11 17.7%	30 48.4%	16 25.8%	4 6.5%	0 0.0%	1 1.6%
71. Cultural and social activities on campus are adequate to support the mission of the College.	12 19.4%	39 62.9%	9 14.5%	0 0.0%	1 1.6%	1 1.6%
72. The DSC bookstore adequately serves the needs of students, faculty, and staff.	16 25.8%	34 54.8%	7 11.3%	4 6.5%	0 0.0%	1 1.6%

Organizational Communication

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
73. I feel I am part of the DSC community.	20 32.2%	33 53.2%	1 1.6%	5 8.1%	1 1.6%	2 3.2%
74. I have enough information to speak in support of the College with my friends and neighbors.	24 38.7%	34 54.8%	2 3.2%	2 3.2%	0 0.0%	0 0.0%
75. DSC administration solicits staff input and recommendations.	10 16.1%	29 46.8%	10 16.1%	9 14.5%	3 4.8%	1 1.6%
76. DSC administrators listens to and responds to staff input and recommendations.	5 8.1%	26 41.9%	16 25.8%	12 19.4%	2 3.2%	1 1.6%
77. Staff participation in decision- making at DSC is adequate.	5 8.1%	25 40.3%	18 29.0%	11 17.7%	1 1.6%	2 3.2%
78. DSC's strategic plan has helped my department to establish more realistic goals.	4 6.5%	26 41.9%	24 38.7%	6 9.7%	0 0.0%	2 3.2%
79. My supervisor keeps employees well informed on issues which affect us.	25 40.3%	27 43.5%	3 4.8%	6 9.7%	1 1.6%	0 0.0%
80. I am not involved in the overall decision-making in my department.	3 4.8%	12 19.4%	4 6.5%	28 45.2%	14 22.6%	1 1.6%
81. Staff ideas and concerns are acted on as often as with equal priority as those of faculty.	4 6.5%	11 17.7%	26 41.9%	16 25.8%	4 6.5%	1 1.6%
82. I receive enough information and/or help to get my job done.	16 25.8%	42 67.7%	0 0.0%	4 6.5%	0 0.0%	0 0.0%
83. There is a high degree of open, two-way communication in my work area.	22 35.5%	26 41.9%	5 8.1%	7 11.3%	0 0.0%	0 0.0%

Organizational Communication (cont'd)

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No Opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
84. My supervisor takes employee ideas into account when making important decisions.	19 30.6%	31 50.0%	5 8.1%	5 8.1%	1 1.6%	1 1.6%
85. My supervisor takes appropriate action on my problems and complaints.	20 32.3%	28 45.2%	3 4.8%	9 14.5%	2 3.2%	0 0.0%
86. My supervisor conducts regular and timely performance evaluations with me.	21 33.9%	35 56.5%	2 3.2%	3 4.8%	1 1.6%	0 0.0%
87. I receive clear explanations and instructions regarding my performance expectations.	23 37.1%	33 53.2%	2 3.2%	3 4.8%	0 0.0%	1 1.6%
88. My annual performance evaluation is important to me.	32 51.6%	25 40.3%	1 1.6%	3 4.8%	0 0.0%	1 1.6%
89. My evaluation is used to help plan my training and development, and improve performance.	15 24.2%	30 48.4%	6 9.7%	10 16.1%	0 0.0%	1 1.6%
90. I feel my supervisor conducts my evaluation in a fair and comprehensive manner.	25 40.3%	29 46.8%	2 3.2%	3 4.8%	1 1.6%	2 3.2%
91. The results of staff evaluation are used for improvement of the staff	18 29.0%	24 38.7%	11 17.7%	8 12.9%	0 0.0%	1 1.6%
92. My unit uses the results of evaluation in planning processes.	10 16.1%	21 33.9%	24 38.7%	5 8.1%	1 1.6%	1 1.6%
93. The criteria used for evaluation of staff performance are appropriate.	10 16.1%	38 61.3%	5 8.1%	6 9.7%	1 1.6%	2 3.2%
94. The College provides adequate support for my professional development.	17 27.4%	34 54.8%	6 9.7%	4 6.5%	1 1.6%	0 0.0%
95. I have adequate information about how to file a grievance.	9 14.5%	27 43.5%	12 19.4%	13 21.0%	1 1.6%	0 0.0%
96. I have access to information about The College's Strategic Planning.	17 27.4%	27 43.5%	13 21.0%	5 8.1%	0 0.0%	0 0.0%

Job Satisfaction

How satisfied are you with the following aspects of your job?

	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Somewhat Satisfied</i>	<i>Not Satisfied</i>	<i>Not applicable/ Don't know</i>	<i>No Response</i>
97. Salary	1 1.6%	20 32.3%	20 32.3%	21 33.9%	0 0.0%	0 0.0%
98. Health benefits	10 16.1%	23 37.1%	11 17.7%	10 16.1%	8 12.9%	0 0.0%
99. Retirement benefits	7 11.3%	41 66.1%	10 16.1%	3 4.8%	1 1.6%	0 0.0%
100. Sick leave accrual	14 22.6%	42 67.7%	4 6.5%	1 1.6%	1 1.6%	0 0.0%
101. Annual leave accrual	13 21.0%	43 69.4%	4 6.5%	1 1.6%	1 1.6%	0 0.0%
102. Workload	12 19.4%	35 56.5%	10 16.1%	5 8.1%	0 0.0%	0 0.0%
103. Working conditions (hours, location)	16 25.8%	37 59.7%	5 8.1%	4 6.5%	0 0.0%	0 0.0%
104. Autonomy and independence	22 35.5%	31 50.0%	8 12.9%	1 1.6%	0 0.0%	0 0.0%
105. Relationship with other staff	25 40.3%	33 53.2%	4 6.5%	0 0.0%	0 0.0%	0 0.0%
106. Competency of colleagues	16 25.8%	38 61.3%	8 12.9%	0 0.0%	0 0.0%	0 0.0%
107. Job security	11 17.7%	38 61.3%	9 14.5%	3 4.8%	0 0.0%	1 1.6%
108. Opportunity to access College courses	16 25.8%	37 59.7%	5 8.1%	2 3.2%	1 1.6%	1 1.6%
109. Career advancement opportunities	8 12.9%	27 43.5%	16 25.8%	8 12.9%	3 4.8%	0 0.0%
110. Professional development opportunities	15 24.2%	27 43.5%	13 21.0%	3 4.8%	4 6.5%	0 0.0%

Job Satisfaction (cont'd)

How satisfied are you with the following aspects of your job? (cont'd)

	<i>Very Satisfied</i>	<i>Satisfied</i>	<i>Somewhat Satisfied</i>	<i>Not Satisfied</i>	<i>Not applicable/ Don't know</i>	<i>No Response</i>
111. Opportunity to influence DSC governance	5 8.1%	20 32.3%	15 24.2%	11 17.7%	11 17.7%	0 0.0%
112. Computers/technology and equipment	15 24.2%	29 46.8%	11 17.7%	4 6.5%	3 4.8%	0 0.0%
113. Training opportunities	13 21.0%	30 48.4%	13 21.0%	2 3.2%	3 4.8%	1 1.6%

How closely do you agree with the following statements?

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No Opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
114. Staff employees are regarded equally with faculty and administrative professional employees.	6 9.7%	13 21.0%	9 14.5%	25 40.3%	8 12.9%	1 1.6%
115. DSC administrators are effective and competent leaders.	9 14.5%	49 79.0%	1 1.6%	3 4.8%	0 0.0%	0 0.0%
116. My work area is adequately staffed.	7 11.3%	35 56.5%	1 1.6%	14 22.6%	5 8.1%	0 0.0%
117. I have authority to make decisions about important aspects of my duties.	17 27.4%	36 58.1%	1 1.6%	5 8.1%	3 4.8%	0 0.0%
118. I feel a sense of accomplishment in my work.	26 41.9%	35 56.5%	0 0.0%	1 1.6%	0 0.0%	0 0.0%
119. My job makes good use of my skills and abilities.	23 37.1%	35 56.5%	0 0.0%	3 4.8%	1 1.6%	0 0.0%
120. Training programs provided to staff are appropriate and effective.	13 21.0%	32 51.6%	8 12.9%	6 9.7%	1 1.6%	2 3.2%
121. I have been discriminated against because of my gender in my efforts to advance at DSC.	0 0.0%	3 4.8%	8 12.9%	18 29.0%	32 51.6%	1 1.6%

Job Satisfaction (cont'd)

How closely do you agree with the following statements?

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No Opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
122. I have been discriminated against because of my ethnic status in my efforts to advance at DSC.	0 0.0%	1 1.6%	8 12.9%	19 30.6%	32 51.6%	2 3.2%
123. I experience too much stress in my job.	1 1.6%	10 16.1%	7 11.3%	26 41.9%	18 29.0%	0 0.0%
124. Overall, efficiency of my department's operation is high.	23 37.1%	35 56.5%	0 0.0%	2 3.2%	2 3.2%	0 0.0%
125. Overall, efficiency of my department is poorly managed.	1 1.6%	2 3.2%	0 0.0%	24 38.7%	34 54.8%	1 1.6%
126. My supervisor is available when needed.	18 29.0%	38 61.3%	2 3.2%	3 4.8%	1 1.6%	0 0.0%
127. My supervisor follows College regulations and policies.	29 46.8%	31 50.0%	1 1.6%	1 1.6%	0 0.0%	0 0.0%
128. Usually my supervisor is fair when giving criticism.	24 38.7%	33 53.2%	2 3.2%	2 3.2%	1 1.6%	0 0.0%
129. My supervisor treats all employees in my work area equitably.	21 33.9%	29 46.8%	4 6.5%	7 11.3%	1 1.6%	0 0.0%
130. My supervisor treats me with consideration and respect.	29 46.8%	31 50.0%	1 1.6%	1 1.6%	0 0.0%	0 0.0%
131. My supervisor is an effective and competent leader.	29 46.8%	28 45.2%	1 1.6%	3 4.8%	0 0.0%	1 1.6%
132. Overall, I am satisfied with working conditions at Dalton College.	27 43.5%	33 53.2%	0 0.0%	0 0.0%	1 1.6%	1 1.6%

Job Satisfaction (cont'd)

How closely do you agree with the following statements?

	<i>Strongly Agree</i>	<i>Agree</i>	<i>Don't Know/ No Opinion</i>	<i>Disagree</i>	<i>Strongly Disagree</i>	<i>No Response</i>
133. I would recommend the College as a place of employment to others.	29 46.8%	30 48.4%	1 1.6%	2 3.2%	0 0.0%	0 0.0%
134. Overall, I am satisfied with my job and quality of life at Dalton State College.	27 43.5%	32 51.6%	0 0.0%	1 1.6%	1 1.6%	1 1.6%
135. If I were to begin my career again, I would still want to work at DSC.	27 43.5%	30 48.4%	3 4.8%	2 3.2%	0 0.0%	0 0.0%

General Satisfaction with College Services

Please indicate your level of satisfaction or dissatisfaction with the following college services:

	<i>Very Dissatisfied</i>	<i>Dissatisfied</i>	<i>Satisfied</i>	<i>Very Satisfied</i>	<i>Don't know/ No opinion</i>	<i>No Response</i>
136. Ace Center	0 0.0%	2 3.2%	41 66.1%	16 25.8%	0 0.0%	3 4.8%
137. Academic VP's office	0 0.0%	6 9.7%	44 71.0%	8 12.9%	0 0.0%	4 6.4%
138. Bookstore	0 0.0%	3 4.8%	43 69.4%	14 22.6%	0 0.0%	2 3.2%
139. Business office	0 0.0%	2 3.2%	39 62.9%	18 29.0%	0 0.0%	3 4.8%
140. Cafeteria/food services	2 3.2%	10 16.1%	37 59.7%	10 16.1%	0 0.0%	3 4.8%
141. Campus security	0 0.0%	0 0.0%	42 67.7%	19 30.6%	0 0.0%	1 1.6%
142. Central receiving	0 0.0%	0 0.0%	40 64.5%	20 32.3%	0 0.0%	2 3.2%
143. College newspaper	0 0.0%	12 19.4%	35 56.5%	8 12.9%	0 0.0%	7 11.2%
144. Computer services (OCIS)	0 0.0%	5 8.1%	38 61.3%	16 25.8%	0 0.0%	3 4.8%

General Satisfaction with College Services (cont'd)

Please indicate your level of satisfaction or dissatisfaction with the following college services:

	<i>Very Dissatisfied</i>	<i>Dissatisfied</i>	<i>Satisfied</i>	<i>Very Satisfied</i>	<i>Don't know/ No opinion</i>	<i>No Response</i>
145. Continuing Education	0 0.0%	5 8.1%	41 66.1%	11 17.7%	0 0.0%	5 8.0%
146. Enrollment services	0 0.0%	5 8.1%	39 62.9%	15 24.2%	0 0.0%	3 4.8%
147. Foundation and Alumni	0 0.0%	2 3.2%	46 74.2%	11 17.7%	0 0.0%	3 4.8%
148. Handicap accessibility	0 0.0%	2 3.2%	43 69.4%	14 22.6%	0 0.0%	3 4.8%
149. Institutional research	0 0.0%	1 1.6%	39 62.9%	19 30.6%	0 0.0%	3 4.8%
150. Parking	6 9.7%	19 30.6%	32 51.6%	4 6.5%	0 0.0%	1 1.6%
151. Plant Operations/ Maintenance	1 1.6%	2 3.2%	42 67.7%	16 25.8%	0 0.0%	1 1.6%
152. President's office	0 0.0%	0 0.0%	38 61.3%	22 35.5%	0 0.0%	2 3.2%
153. Public relations	0 0.0%	2 3.2%	40 64.5%	17 27.4%	0 0.0%	3 4.8%
154. Purchasing	0 0.0%	4 6.5%	38 61.3%	16 25.8%	0 0.0%	4 6.5%
155. Recreation/athletic facilities	0 0.0%	3 4.8%	45 72.6%	9 14.5%	0 0.0%	4 6.5%
156. Student activities	0 0.0%	3 4.8%	46 74.2%	10 16.1%	0 0.0%	3 4.8%
157. Student center	0 0.0%	3 4.8%	49 79.0%	7 11.6%	0 0.0%	3 4.8%
158. Student government	0 0.0%	5 8.1%	48 77.4%	3 4.8%	0 0.0%	6 9.6%